

Lafayette Public Library  
Monthly Report - November

Total Checkouts (including renewals)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	44,186	37,668	36,967	-	-	17%	
JSB (closed 6/2015)	-	-	-	16,099	20,689		
Warehouse	-	-	-	704	1,092		
Outreach	1,695	1,143	1,102	1,080	1,304	48%	30%
<i>subtotal - Main</i>	<i>45,881</i>	<i>38,811</i>	<i>38,068</i>	<i>17,883</i>	<i>23,085</i>	<i>18%</i>	<i>99%</i>
Broussard (closed 6/2015)	-	-	-	2,531	3,492		-100%
Butler	50	10	79	39	39	400%	28%
Chenier	1,361	1,380	1,206	1,735	2,611	-1%	-48%
Duson	1,041	546	753	1,053	1,368	91%	-24%
East Regional (opened 6/2015)	23,514	16,483	15,110	-	-	43%	
Milton	3,133	2,031	2,103	2,533	3,348	54%	-6%
North Regional	19,638	14,054	13,456	17,408	19,782	40%	-1%
Scott	4,308	4,184	3,827	4,252	4,648	3%	-7%
South Regional	56,437	47,305	47,123	63,783	72,560	19%	-22%
Youngsville (closed 6/2015)	-	-	-	7,281	7,581		-100%
<i>subtotal - Branches</i>	<i>109,482</i>	<i>85,993</i>	<i>83,657</i>	<i>100,615</i>	<i>115,429</i>	<i>27%</i>	<i>-5%</i>
<i>Checked out from locations</i>	<i>155,363</i>	<i>124,804</i>	<i>121,726</i>	<i>118,498</i>	<i>138,514</i>	<i>24%</i>	<i>12%</i>
<i>    % total ckos</i>	<i>91%</i>	<i>90%</i>	<i>90%</i>	<i>91%</i>	<i>94%</i>		
<i>Checked out electronically</i>	<i>15,956</i>	<i>14,129</i>	<i>13,367</i>	<i>11,297</i>	<i>8,441</i>	<i>13%</i>	<i>89%</i>
<i>    % total ckos</i>	<i>9%</i>	<i>10%</i>	<i>10%</i>	<i>9%</i>	<i>6%</i>		
<b>Total checkouts</b>	<b>171,319</b>	<b>138,933</b>	<b>135,093</b>	<b>129,795</b>	<b>146,955</b>	<b>23%</b>	<b>17%</b>

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Checkouts (excl. renewals)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	19,430	21,154	21,700	-	-	-8%	
JSB (closed 6/2015)	-	-	-	9,760	12,689		-100%
Warehouse	-	-	-	553	906		-100%
Outreach	761	943	771	756	796	-19%	-4%
<i>subtotal - Main</i>	<i>20,191</i>	<i>22,097</i>	<i>22,471</i>	<i>11,069</i>	<i>14,391</i>	<i>-9%</i>	<i>40%</i>
Broussard (closed 6/2015)	-	-	-	1,630	2,368		-100%
Butler	-	9	79	39	37	-100%	-100%
Chenier	557	905	804	1,157	1,892	-38%	-71%
Duson	636	397	625	874	973	60%	-35%
East Regional (opened 6/2015)	12,393	11,774	9,868	-	-	5%	
Milton	1,438	1,299	1,249	1,501	2,118	11%	-32%
North Regional	10,199	10,200	9,323	12,061	13,616	0%	-25%
Scott	2,209	2,682	2,587	2,874	3,088	-18%	-28%
South Regional	27,315	31,389	30,108	40,752	47,745	-13%	-43%
Youngsville (closed 6/2015)	-	-	-	4,778	4,873		-100%
<i>subtotal - Branches</i>	<i>54,747</i>	<i>58,655</i>	<i>54,643</i>	<i>65,666</i>	<i>76,710</i>	<i>-7%</i>	<i>-29%</i>
<i>Checked out from locations</i>	<i>74,938</i>	<i>80,752</i>	<i>77,114</i>	<i>76,735</i>	<i>91,101</i>	<i>-7%</i>	<i>-18%</i>
<i>    % total ckos</i>	<i>82%</i>	<i>85%</i>	<i>85%</i>	<i>87%</i>	<i>92%</i>		
<i>Checked out electronically</i>	<i>15,956</i>	<i>14,129</i>	<i>13,367</i>	<i>11,297</i>	<i>8,441</i>	<i>13%</i>	<i>89%</i>
<i>    % total ckos</i>	<i>18%</i>	<i>15%</i>	<i>15%</i>	<i>13%</i>	<i>8%</i>		
<b>Total non-renewal checkouts</b>	<b>90,894</b>	<b>94,881</b>	<b>90,481</b>	<b>88,032</b>	<b>99,542</b>	<b>-4%</b>	<b>-9%</b>
<b>Renewals done:</b>							
Via automated phone line	1,206	1,274	989	-	5,718	-5%	-79%
Via online catalog	17,477	28,483	28,933	29,025	30,120	-39%	-42%
Over the phone	-	-	-	10,279	8,681		-100%
Walk in	61,742	14,295	14,690	2,459	2,894	332%	2033%
<b>Total Renewals</b>	<b>80,425</b>	<b>44,052</b>	<b>44,613</b>	<b>41,763</b>	<b>47,413</b>	<b>83%</b>	<b>70%</b>
<b>Renewals as % of total ckos</b>	<b>47%</b>	<b>32%</b>	<b>33%</b>	<b>32%</b>	<b>32%</b>		

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Circulation By Type - System Wide	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change (5 years)
Adult Fiction Books	23,520	20,255	20,242	19,128	23,483	16%	0%
Adult Non-Fiction Books	16,468	13,955	11,816	11,434	13,501	18%	22%
<i>subtotal - Adult Books</i>	<i>39,988</i>	<i>34,210</i>	<i>32,058</i>	<i>30,562</i>	<i>36,984</i>	<i>17%</i>	<i>8%</i>
Juvenile Fiction Books	40,214	30,200	25,317	25,024	26,891	33%	50%
Juvenile Non-Fiction Books	11,063	7,991	7,241	7,717	8,192	38%	35%
<i>subtotal - Juv Books</i>	<i>51,277</i>	<i>38,191</i>	<i>32,558</i>	<i>32,741</i>	<i>35,083</i>	<i>34%</i>	<i>46%</i>
Subtotal - Physical books	91,265	72,401	64,616	63,303	72,067	26%	27%
Subtotal - Electronic books	11,642	10,599	10,266	9,078	6,655	10%	75%
<b>Total Books (all formats)</b>	<b>102,907</b>	<b>83,000</b>	<b>74,882</b>	<b>72,381</b>	<b>78,722</b>	<b>24%</b>	<b>31%</b>
Periodicals - (physical)	900	900	916	877	964	0%	-7%
Periodicals - (electronic)	733	582	674	524	537	26%	36%
<b>Total Periodicals (all formats)</b>	<b>1,633</b>	<b>1,482</b>	<b>1,590</b>	<b>1,401</b>	<b>1,501</b>	<b>10%</b>	<b>9%</b>
Music audio	3,873	4,415	5,111	4,874	7,230	-12%	-46%
Spoken audiobooks	3,122	2,763	3,177	2,987	3,319	13%	-6%
Electronic audiobooks	3,567	2,922	2,371	1,645	1,249	22%	186%
Subtotal - Audiobooks	6,689	5,685	5,548	4,632	4,568	18%	46%
<b>Total Audio (all formats)</b>	<b>10,562</b>	<b>10,100</b>	<b>10,659</b>	<b>9,506</b>	<b>11,798</b>	<b>5%</b>	<b>-10%</b>
DVD (VHS) video	55,118	43,224	46,216	44,957	52,919	28%	4%
Streaming video	14	26	56	50	-	-46%	
<b>Total Video</b>	<b>55,132</b>	<b>43,250</b>	<b>46,272</b>	<b>45,007</b>	<b>52,919</b>	<b>27%</b>	<b>4%</b>
<b>CD-ROMS &amp; Games</b>	<b>716</b>	<b>890</b>	<b>1,082</b>	<b>1,026</b>	<b>1,364</b>	<b>-20%</b>	<b>-48%</b>
Baskets	242	92	339	262	440	163%	-45%
ILLs	127	119	269	212	211	7%	-40%
Bulk loans	-	-	-	-	-		
<b>Other items</b>	<b>369</b>	<b>211</b>	<b>609</b>	<b>474</b>	<b>651</b>	<b>75%</b>	<b>-43%</b>
 <b>Grand Total</b>	 <b>171,319</b>	 <b>138,933</b>	 <b>135,093</b>	 <b>129,795</b>	 <b>146,955</b>	 <b>23%</b>	 <b>17%</b>

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% of total circulation	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013
Adult Fiction Books	13.73%	14.58%	14.98%	14.74%	15.98%
Adult Non-Fiction Books	9.61%	10.04%	8.75%	8.81%	9.19%
<i>subtotal - Adult Books</i>	23.34%	24.62%	23.73%	23.55%	25.17%
Juvenile Fiction Books	23.47%	21.74%	18.74%	19.28%	18.30%
Juvenile Non-Fiction Books	6.46%	5.75%	5.36%	5.95%	5.57%
<i>subtotal - Juv Books</i>	29.93%	27.49%	24.10%	25.23%	23.87%
Subtotal - Physical books	53.27%	52.11%	47.83%	48.77%	49.04%
Subtotal - Electronic books	6.80%	7.63%	7.60%	6.99%	4.53%
<b>Total Books (all formats)</b>	<b>60.07%</b>	<b>59.74%</b>	<b>55.43%</b>	<b>55.77%</b>	<b>53.57%</b>
Periodicals - (physical)	0.53%	0.65%	0.68%	0.68%	0.66%
Periodicals - (electronic)	0.43%	0.42%	0.50%	0.40%	0.37%
<b>Periodicals</b>	<b>0.95%</b>	<b>1.07%</b>	<b>1.18%</b>	<b>1.08%</b>	<b>1.02%</b>
Music audio	2.26%	3.18%	3.78%	3.76%	4.92%
Spoken audiobooks	1.82%	1.99%	2.35%	2.30%	2.26%
Electronic audiobooks	2.08%	2.10%	1.76%	1.27%	0.85%
Subtotal - Audiobooks	3.90%	4.09%	4.11%	3.57%	3.11%
<b>Total Audio (all formats)</b>	<b>6.17%</b>	<b>7.27%</b>	<b>7.89%</b>	<b>7.32%</b>	<b>8.03%</b>
DVD (VHS) video	32.17%	31.11%	34.21%	34.64%	36.01%
Streaming video	0.01%	0.02%	0.04%	0.04%	0.00%
<b>Total Video</b>	<b>32.18%</b>	<b>31.13%</b>	<b>34.25%</b>	<b>34.68%</b>	<b>36.01%</b>
<b>CD-ROMS &amp; Games</b>	<b>0.42%</b>	<b>0.64%</b>	<b>0.80%</b>	<b>0.79%</b>	<b>0.93%</b>
Baskets	0.14%	0.07%	0.25%	0.20%	0.30%
ILLs	0.07%	0.09%	0.20%	0.16%	0.14%
Bulk loans	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Other items</b>	<b>0.22%</b>	<b>0.15%</b>	<b>0.45%</b>	<b>0.37%</b>	<b>0.44%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

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Electronic usage	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
<b>E-collection</b>							
E-audio checkout	3,567	2,922	2,371	1,645	1,249	22%	186%
E-music checkout	-	-	-	-	-		
E-video checkout	14	26	56	50	-	-46%	
E-book checkout	11,642	10,599	10,266	9,025	6,546	10%	78%
Proj Gutenberg checkouts	-	-	-	53	109		-100%
E-periodical checkout	733	582	674	524	537	26%	36%
<i>Total electronic checkouts</i>	15,956	14,129	13,367	11,297	8,441	13%	89%
New Registrations	877	242	209	191	258	262%	240%
E-book catalog searches		47,326	67,150	52,579	32,717	-100%	-100%
E-collection holds placed	8,400	6,172	4,103	3,586	2,334	36%	260%
Database use	27,846	19,538	21,166	20,485	11,519	43%	142%
Visits to website	50,629	84,395	62,468	50,580	50,644	-40%	0%
<b>Online catalog (web product)</b>							
Patron visits		-	-	49,482	50,099		-100%
Searches		-	438	77,238	154,145		-100%
Holds placed		-	-	10,671	13,153		-100%
<b>Mobile app (LPL Mobile)</b>							
total users (sessions)	7,298	8,826	9,243	6,873	1,651		
total checkouts	306	293	3	144	198		
catalog searches using app		102,285	75,620	64,758	55,653		
Total catalog searches	-	149,611	143,208	194,575	242,515	-100%	-100%

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New Library Cards	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	372	550	-	-	-	-32%	
JSB (closed 6/2015)	-	-	-	104	188		-100%
Warehouse	-	-	-	-	-		
Outreach	-	2	-	1	3	-100%	-100%
<i>subtotal - Main</i>	372	552	-	105	191	-33%	95%
Broussard (closed 6/2015)	-	-	-	15	13		-100%
Butler	1	1	-	-	1	0%	0%
Chenier	28	30	-	35	24	-7%	17%
Duson	4	13	-	3	11	-69%	-64%
East Regional (opened 6/2015)	96	158	-	-	-	-39%	
Milton	5	6	-	3	4	-17%	25%
North Regional	87	116	-	94	91	-25%	-4%
Scott	18	19	-	14	16	-5%	13%
South Regional	266	338	-	333	366	-21%	-27%
Youngsville (closed 6/2015)	-	-	-	23	13		-100%
<i>subtotal - Branches</i>	505	681	-	520	539	-26%	-6%
Grand Total	877	1,233	-	625	730	-29%	20%

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Library Visitors (to a facility)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	27,052	26,800	26,988	-	-	1%	
JSB (closed 6/2015)	-	-	-	16,703	18,224		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	88	74		-100%
<i>subtotal - Main</i>	27,052	26,800	26,988	16,791	18,298	1%	48%
Broussard (closed 6/2015)	-	-	-	1,736	2,060		-100%
Butler	375	229	171	157	267	64%	40%
Chenier	2,457	2,452	3,569	3,405	3,227	0%	-24%
Duson	1,519	1,973	1,844	1,343	1,363	-23%	11%
East Regional (opened 6/2015)	8,350	7,000	6,512	-	-	19%	
Milton	2,046	1,967	1,786	1,856	2,393	4%	-15%
North Regional	8,081	9,717	8,774	7,983	8,573	-17%	-6%
Scott	2,815	3,496	3,326	3,625	2,992	-19%	-6%
South Regional	20,154	23,932	22,365	24,072	24,918	-16%	-19%
Youngsville (closed 6/2015)	-	-	-	2,015	2,620		-100%
<i>subtotal - Branches</i>	45,797	50,766	48,347	46,192	48,413	-10%	-5%
Grand Total	72,849	77,566	75,335	62,983	66,711	-6%	9%

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Patron Questions	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	4,170	3,951	3,399	-	-	6%	
JSB (closed 6/2015)	-	-	-	968	1,052		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	4,170	3,951	3,399	968	1,052	6%	296%
Broussard (closed 6/2015)	-	-	-	167	147		-100%
Butler	-	-	-	-	-		
Chenier	134	627	837	826	875	-79%	-85%
Duson	169	188	198	224	267	-10%	-37%
East Regional (opened 6/2015)	2,206	2,469	2,364	-	-	-11%	
Milton	137	123	136	118	130	11%	5%
North Regional	1,091	1,401	1,635	1,995	1,713	-22%	-36%
Scott	128	137	127	159	160	-7%	-20%
South Regional	3,837	4,716	4,242	3,963	4,102	-19%	-6%
Youngsville (closed 6/2015)	-	-	-	230	224		-100%
<i>subtotal - Branches</i>	7,702	9,661	9,539	7,682	7,618	-20%	1%
<i>Asked in person/phone</i>	11,872	13,612	12,938	8,650	8,670	-13%	37%
<i>% total ckos</i>	99%	99%	100%	100%	99%	0%	0%
<i>Asked electronically</i>	69	71	36	43	52	-3%	33%
<i>% total ckos</i>	1%	1%	0%	0%	1%	11%	-3%
<b>Grand Total</b>	<b>11,941</b>	<b>13,683</b>	<b>12,974</b>	<b>8,693</b>	<b>8,722</b>	<b>-13%</b>	<b>37%</b>



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Use of Library Computers (sessions)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	13,651	14,314	14,008	-	-	-5%	
JSB (closed 6/2015)	-	-	-	7,023	8,055		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	13,651	14,314	14,008	7,023	8,055	-5%	69%
Broussard (closed 6/2015)	-	-	-	399	510		-100%
Butler	394	342	128	116	395	15%	0%
Chenier	2,532	2,312	1,480	1,712	2,345	10%	8%
Duson	603	667	549	496	535	-10%	13%
East Regional (opened 6/2015)	2,992	2,799	2,505	-	-	7%	
Milton	269	312	266	302	288	-14%	-7%
North Regional	4,471	5,147	5,111	4,647	4,704	-13%	-5%
Scott	1,079	1,009	837	958	1,106	7%	-2%
South Regional	7,935	9,043	14,606	10,016	10,556	-12%	-25%
Youngsville (closed 6/2015)	-	-	-	497	566		-100%
<i>subtotal - Branches</i>	20,275	21,631	25,482	19,143	21,005	-6%	-3%
Grand Total	33,926	35,945	39,490	26,166	29,060	-6%	17%

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Programs	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change (5 years)
<b>Children's</b>							
Number of programs	148	135	103	76	70	10%	111%
Attendance	3,199	3,322	2,816	1,987	1,894		
Avg attendance/prog	21.61	24.61	27.34	26.14	27.06	-12%	-20%
<b>Teens</b>							
Number of programs	26	34	17	9	19	-24%	37%
Attendance	353	1,678	109	208	463		
Avg attendance/prog	13.58	49.35	6.41	23.11	24.37	-72%	-44%
<b>Adult</b>							
Number of programs	83	79	73	34	29	5%	186%
Attendance	721	1,026	1,269	641	626		
Avg attendance/prog	8.69	12.99	17.38	18.85	21.59	-33%	-60%
<b>Grand Total</b>							
Number of programs	257	248	193	119	118	4%	118%
Attendance	4,273	6,026	4,194	2,836	2,983		
Avg attendance/prog	16.63	24.30	21.73	23.83	25.28	-32%	-34%

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Computer Usage (Users)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	3,660	3,876	3,431	-	-	-6%	
JSB (closed 6/2015)	-	-	-	1,939	1,972		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	3,660	3,876	3,431	1,939	1,972	-6%	86%
Broussard (closed 6/2015)	-	-	-	165	170		-100%
Butler	59	44	36	32	65	34%	-9%
Chenier	546	484	478	543	562	13%	-3%
Duson	115	116	113	129	135	-1%	-15%
East Regional (opened 6/2015)	1,191	921	779	-	-	29%	
Milton	49	60	69	65	79	-18%	-38%
North Regional	1,709	1,857	1,622	1,746	1,813	-8%	-6%
Scott	308	308	267	282	291	0%	6%
South Regional	2,686	3,002	2,676	3,327	3,468	-11%	-23%
Youngsville (closed 6/2015)		-	-	229	234		-100%
<i>subtotal - Branches</i>	6,663	6,792	6,040	6,518	6,817	-2%	-2%
Grand Total	10,323	10,668	9,471	8,457	8,789	-3%	17%

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Renewals done via Online Catalog	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change (5 years)
Main (reopened 7/2015)	6,604	11,576	8,015	-	-	-43%	
JSB (closed 6/2015)	-	-	-	3,636	4,683		-100%
Warehouse	-	-	-	7	52		-100%
Outreach	6	-	-	-	-		
<i>subtotal - Main</i>	6,610	11,576	8,015	3,643	4,735	-43%	40%
Broussard (closed 6/2015)	-	-	-	725	683		-100%
Butler	16	-	-	-	-		
Chenier	205	292	183	264	182	-30%	13%
Duson	32	106	61	85	224	-70%	-86%
East Regional (opened 6/2015)	1,955	2,714	3,562	-	-	-28%	
Milton	203	404	490	592	690	-50%	-71%
North Regional	1,524	2,221	3,043	3,936	3,959	-31%	-62%
Scott	353	801	779	866	789	-56%	-55%
South Regional	6,579	10,369	12,800	17,326	17,247	-37%	-62%
Youngsville (closed 6/2015)	-	-	-	1,588	1,611		-100%
<i>subtotal - Branches</i>	10,867	16,907	20,919	25,382	25,385	-36%	-57%
Grand Total	17,477	28,483	28,933	29,025	30,120	-39%	-42%

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Renewals done via Phone Notification system	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change (5 years)	% Change
Main (reopened 7/2015)	1,206	1,274	989	-	-	-5%	
JSB (closed 6/2015)	-	-	-	-	1,015		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	1,206	1,274	989	-	1,015	-5%	19%
Broussard (closed 6/2015)	-	-	-	-	158		-100%
Butler	-	-	-	-	-		
Chenier	-	-	-	-	139		-100%
Duson	-	-	-	-	18		-100%
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	41		-100%
North Regional	-	-	-	-	817		-100%
Scott	-	-	-	-	320		-100%
South Regional	-	-	-	-	3,080		-100%
Youngsville (closed 6/2015)	-	-	-	-	130		-100%
<i>subtotal - Branches</i>	-	-	-	-	4,703		-100%
Grand Total	1,206	1,274	989	-	5,718	-5%	-79%

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Wifi Sessions	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	11,023	4,173	3,560	-	-	164%
JSB (closed 6/2015)	-	-	-	841	-	
Warehouse	-	-	-	-	-	
Outreach	-	-	-	-	-	
<i>subtotal - Main</i>	11,023	4,173	3,560	841	-	164%
Broussard (closed 6/2015)	-	-	-	321	-	
Butler	1,287	616	634	429	-	109%
Chenier	1,073	639	649	439	-	68%
Duson	512	199	265	177	-	157%
East Regional (opened 6/2015)	2,627	1,095	804	-	-	140%
Milton	358	203	158	103	-	76%
North Regional	2,360	1,236	1,095	998	-	91%
Scott	962	531	522	306	-	81%
South Regional	7,910	4,451	3,808	3,340	-	78%
Youngsville (closed 6/2015)	-	-	-	226	-	
<i>subtotal - Branches</i>	17,089	8,970	7,935	6,339	-	91%
Grand Total	28,112	13,143	11,495	7,180	-	114%

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Faxes sent by Public	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change (5 years)
Main (reopened 7/2015)	132	138	120	-	-	-4%	
JSB (closed 6/2015)	-	-	-	76	75		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	132	138	120	76	75	-4%	76%
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	30	57	32	-	-	-47%	
Milton	-	-	-	-	-		
North Regional	89	117	85	51	-	-24%	
Scott	-	-	-	-	-		
South Regional	68	79	74	63	-	-14%	
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	187	253	191	114	-	-26%	
Grand Total	319	391	311	190	75	-18%	325%

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Tests Proctored	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change (5 years)	% Change
Main (reopened 7/2015)	15	22	19	-	-	-32%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	15	22	19	-	-	-32%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	-		
North Regional	-	-	-	4	2		-100%
Scott	-	-	-	-	-		
South Regional	38	23	20	25	38	65%	0%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	38	23	20	29	40	65%	-5%
Grand Total	53	45	39	29	40	18%	33%



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Drive Thru Users	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change
						(5 years)	
Main (reopened 7/2015)	402	371	205	-	-	8%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	402	371	205	-	-	8%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	440	384	274	-	-	15%	
Milton	-	-	-	-	-		
North Regional	353	319	323	299	383	11%	-8%
Scott	-	-	-	-	-		
South Regional	728	766	1,662	866	905	-5%	-20%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	1,521	1,469	2,259	1,165	1,288	4%	18%
Grand Total	1,923	1,840	2,464	1,165	1,288	5%	49%

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Meeting room uses (excludes Study Rooms)	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	208	200	114	-	-	4%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	208	200	114	-	-	4%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	57	60	52	-	-	-5%	
Milton	-	-	-	-	-		
North Regional	29	27	21	30	26	7%	12%
Scott	-	-	-	-	-		
South Regional	167	130	119	127	113	28%	48%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	253	217	192	157	139	17%	82%
Grand Total	461	417	306	157	139	11%	232%

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Study Room Uses	Nov 2017	Nov 2016	Nov 2015	Nov 2014	Nov 2013 (curr vs prev)	% Change	% Change (5 years)
Main (reopened 7/2015)	1,241	1,487	861	-	-	-17%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	1,241	1,487	861	-	-	-17%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	271	315	236	-	-	-14%	
Milton	-	-	-	-	-		
North Regional	191	193	164	116	118	-1%	62%
Scott	-	-	-	-	-		
South Regional	592	709	642	574	576	-17%	3%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	1,054	1,217	1,042	690	694	-13%	52%
Grand Total	2,295	2,704	1,903	690	694	-15%	231%