

Lafayette Public Library
Mid-Year Report November - April

Total Checkouts (including renewals)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	250,390	215,524	215,711	-	-	16%	
JSB (closed 6/2015)	-	-	-	92,561	112,670		
Warehouse	-	-	-	4,177	4,715		
Outreach	8,814	6,313	5,682	5,594	6,211	40%	42%
<i>subtotal - Main</i>	<i>259,204</i>	<i>221,837</i>	<i>221,392</i>	<i>102,332</i>	<i>123,596</i>	<i>17%</i>	<i>110%</i>
Broussard (closed 6/2015)	-	-	-	16,340	20,367		-100%
Butler	150	172	268	166	197	-13%	-24%
Chenier	9,402	7,277	7,509	11,605	13,294	29%	-29%
Duson	5,947	4,059	4,427	6,384	7,012	47%	-15%
East Regional (opened 6/2015)	142,009	100,000	92,518	-	-	42%	
Milton	18,307	13,696	13,835	16,200	20,597	34%	-11%
North Regional	113,807	83,808	80,776	106,548	112,261	36%	1%
Scott	25,914	21,942	22,824	26,022	28,780	18%	-10%
South Regional	339,332	276,618	284,225	383,328	413,974	23%	-18%
Youngsville (closed 6/2015)	-	-	-	43,206	42,516		-100%
<i>subtotal - Branches</i>	<i>654,868</i>	<i>507,572</i>	<i>506,382</i>	<i>609,799</i>	<i>658,998</i>	<i>29%</i>	<i>-1%</i>
<i>Checked out from locations</i>	<i>914,072</i>	<i>729,409</i>	<i>727,775</i>	<i>712,131</i>	<i>782,594</i>	<i>25%</i>	<i>17%</i>
<i> % total ckos</i>	<i>90%</i>	<i>89%</i>	<i>89%</i>	<i>91%</i>	<i>93%</i>		
<i>Checked out electronically</i>	<i>100,158</i>	<i>90,891</i>	<i>87,076</i>	<i>72,136</i>	<i>60,553</i>	<i>10%</i>	<i>65%</i>
<i> % total ckos</i>	<i>10%</i>	<i>11%</i>	<i>11%</i>	<i>9%</i>	<i>7%</i>		
Total checkouts	1,014,230	820,300	814,851	784,267	843,147	24%	20%

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Checkouts (excl. renewals)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	115,308	121,140	123,510	-	-	-5%	
JSB (closed 6/2015)	-	-	-	56,520	70,453		-100%
Warehouse	-	-	-	3,252	3,594		-100%
Outreach	4,128	4,499	4,294	3,418	4,039	-8%	2%
<i>subtotal - Main</i>	<i>119,436</i>	<i>125,639</i>	<i>127,804</i>	<i>63,190</i>	<i>78,086</i>	<i>-5%</i>	<i>53%</i>
Broussard (closed 6/2015)	-	-	-	10,542	13,958		-100%
Butler	30	39	172	131	96	-23%	-69%
Chenier	4,108	4,741	5,003	8,359	9,596	-13%	-57%
Duson	3,513	3,313	3,619	5,129	5,260	6%	-33%
East Regional (opened 6/2015)	76,364	72,739	66,921	-	-	5%	
Milton	8,965	8,706	8,716	10,359	13,707	3%	-35%
North Regional	58,741	62,240	58,993	72,934	75,952	-6%	-23%
Scott	13,500	14,238	15,180	17,497	20,016	-5%	-33%
South Regional	173,440	186,120	192,040	246,075	271,680	-7%	-36%
Youngsville (closed 6/2015)	-	-	-	28,056	28,006		-100%
<i>subtotal - Branches</i>	<i>338,661</i>	<i>352,136</i>	<i>350,644</i>	<i>399,082</i>	<i>438,271</i>	<i>-4%</i>	<i>-23%</i>
<i>Checked out from locations</i>	<i>458,097</i>	<i>477,775</i>	<i>478,448</i>	<i>462,272</i>	<i>516,357</i>	<i>-4%</i>	<i>-11%</i>
<i> % total ckos</i>	<i>82%</i>	<i>84%</i>	<i>85%</i>	<i>87%</i>	<i>90%</i>		
<i>Checked out electronically</i>	<i>100,158</i>	<i>90,891</i>	<i>87,076</i>	<i>72,136</i>	<i>60,553</i>	<i>10%</i>	<i>65%</i>
<i> % total ckos</i>	<i>18%</i>	<i>16%</i>	<i>15%</i>	<i>13%</i>	<i>10%</i>		
Total non-renewal checkouts	558,255	568,666	565,524	534,408	576,910	-2%	-3%
Renewals done:							
Via automated phone line	3,735	7,148	7,448	-	32,186	-48%	-88%
Via online catalog	63,099	162,116	164,486	174,190	172,207	-61%	-63%
Over the phone	-	-	-	58,974	47,080		-100%
Walk in	388,241	82,370	77,393	16,695	14,764	371%	2530%
Total Renewals	455,075	251,634	249,328	249,859	266,237	81%	71%
Renewals as % of total ckos	45%	31%	31%	32%	32%		

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Circulation By Type - System Wide	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Adult Fiction Books	137,191	118,610	120,666	122,468	139,730	16%	-2%
Adult Non-Fiction Books	100,534	87,950	79,783	73,707	80,832	14%	24%
<i>subtotal - Adult Books</i>	<i>237,725</i>	<i>206,560</i>	<i>200,449</i>	<i>196,175</i>	<i>220,562</i>	<i>15%</i>	<i>8%</i>
Juvenile Fiction Books	224,280	169,738	157,821	145,286	150,507	32%	49%
Juvenile Non-Fiction Books	61,336	47,697	44,759	41,315	43,525	29%	41%
<i>subtotal - Juv Books</i>	<i>285,616</i>	<i>217,435</i>	<i>202,580</i>	<i>186,601</i>	<i>194,032</i>	<i>31%</i>	<i>47%</i>
Subtotal - Physical books	523,341	423,995	403,029	382,776	414,594	23%	26%
Subtotal - Electronic books	71,865	67,143	65,352	57,342	47,789	7%	50%
Total Books (all formats)	595,206	491,138	468,381	440,118	462,383	21%	29%
Periodicals - (physical)	5,955	5,567	3,678	5,403	5,967	7%	0%
Periodicals - (electronic)	4,521	4,334	5,220	3,496	4,720	4%	-4%
Total Periodicals (all formats)	10,476	9,901	8,898	1,459	1,111	6%	843%
Music audio	21,894	23,481	27,954	29,052	38,661	-7%	-43%
Spoken audiobooks	17,225	15,375	16,297	18,432	19,118	12%	-10%
Electronic audiobooks	23,660	19,264	16,196	10,938	7,989	23%	196%
Subtotal - Audiobooks	40,885	34,639	32,493	29,370	27,107	18%	51%
Total Audio (all formats)	62,779	58,120	60,447	58,422	65,768	8%	-5%
DVD (VHS) video	339,371	255,284	269,859	268,892	293,321	33%	16%
Streaming video	112	150	308	360	55	-25%	104%
Total Video	339,483	255,434	270,167	269,252	293,376	33%	16%
CD-ROMS & Games	4,409	4,518	4,545	5,144	7,538	-2%	-42%
Baskets	1,306	480	822	1,347	2,113	172%	-38%
ILLs	583	709	1,591	1,085	1,282	-18%	-55%
Bulk loans	-	-	-	-	-		
Other items	1,889	1,189	2,414	2,432	3,395	59%	-44%
Grand Total	1,014,242	820,300	814,851	776,827	833,571	24%	22%

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% of total circulation	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14
Adult Fiction Books	13.53%	14.46%	14.81%	15.77%	16.76%
Adult Non-Fiction Books	9.91%	10.72%	9.79%	9.49%	9.70%
<i>subtotal - Adult Books</i>	23.44%	25.18%	24.60%	25.25%	26.46%
Juvenile Fiction Books	22.11%	20.69%	19.37%	18.70%	18.06%
Juvenile Non-Fiction Books	6.05%	5.81%	5.49%	5.32%	5.22%
<i>subtotal - Juv Books</i>	28.16%	26.51%	24.86%	24.02%	23.28%
Subtotal - Physical books	51.60%	51.69%	49.46%	49.27%	49.74%
Subtotal - Electronic books	7.09%	8.19%	8.02%	7.38%	5.73%
Total Books (all formats)	58.68%	59.87%	57.48%	56.66%	55.47%
Periodicals - (physical)	0.59%	0.68%	0.45%	0.70%	0.72%
Periodicals - (electronic)	0.45%	0.53%	0.64%	0.45%	0.57%
Periodicals	1.03%	1.21%	1.09%	0.19%	0.13%
Music audio	2.16%	2.86%	3.43%	3.74%	4.64%
Spoken audiobooks	1.70%	1.87%	2.00%	2.37%	2.29%
Electronic audiobooks	2.33%	2.35%	1.99%	1.41%	0.96%
Subtotal - Audiobooks	4.03%	4.22%	3.99%	3.78%	3.25%
Total Audio (all formats)	6.19%	7.09%	7.42%	7.52%	7.89%
DVD (VHS) video	33.46%	31.12%	33.12%	34.61%	35.19%
Streaming video	0.01%	0.02%	0.04%	0.05%	0.01%
Total Video	33.47%	31.14%	33.16%	34.66%	35.20%
CD-ROMS & Games	0.43%	0.55%	0.56%	0.66%	0.90%
Baskets	0.13%	0.06%	0.10%	0.17%	0.25%
ILLs	0.06%	0.09%	0.20%	0.14%	0.15%
Bulk loans	0.00%	0.00%	0.00%	0.00%	0.00%
Other items	0.19%	0.14%	0.30%	0.31%	0.41%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

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	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Electronic usage							
E-collection							
E-audio checkout	23,660	19,264	16,196	10,938	7,989	23%	196%
E-music checkout	-	-	-	-	-		
E-video checkout	112	150	308	360	55	-25%	104%
E-book checkout	71,865	67,143	65,352	57,003	47,405	7%	52%
Proj Gutenberg checkouts	-	-	-	339	384		-100%
E-periodical checkout	4,521	4,334	5,220	3,496	4,720	4%	-4%
<i>Total electronic checkouts</i>	100,158	90,891	87,076	72,136	60,553	10%	65%
New Registrations	2,016	1,301	1,279	1,385	1,631	55%	24%
E-book catalog searches	-	243,877	422,235	338,504	287,226	-100%	-100%
E-collection holds placed	51,825	43,638	35,303	15,036	19,003	19%	173%
Database use	164,890	138,913	153,946	115,659	94,682	19%	74%
Visits to website	280,711	338,562	353,870	327,661	312,775	-17%	-10%
Online catalog (web product)							
Patron visits	-	-	-	264,158	300,856		-100%
Searches	-	-	438	746,511	786,788		-100%
Holds placed	-	-	-	67,204	76,272		-100%
Mobile app (LPL Mobile)							
total users (sessions)	41,651	50,481	55,217	44,014	9,691	-17%	330%
total checkouts	1,974	1,454	1,426	752	722	36%	173%
catalog searches using app	-	571,439	618,149	523,207	339,636	-100%	-100%
Total catalog searches	-	815,316	1,040,822	-	-	-100%	

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New Library Cards	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	2,367	2,534	2,138	-	-	-7%	
JSB (closed 6/2015)	-	-	-	203	893		-100%
Warehouse	-	-	-	-	-		
Outreach	4	5	7	3	10	-20%	-60%
<i>subtotal - Main</i>	<i>2,371</i>	<i>2,539</i>	<i>2,145</i>	<i>206</i>	<i>903</i>	<i>-7%</i>	<i>163%</i>
Broussard (closed 6/2015)	-	-	-	83	132		-100%
Butler	6	9	2	5	7	-33%	-14%
Chenier	164	167	151	175	199	-2%	-18%
Duson	35	62	41	35	51	-44%	-31%
East Regional (opened 6/2015)	646	691	645	-	-	-7%	
Milton	25	21	28	10	40	19%	-38%
North Regional	635	643	598	519	544	-1%	17%
Scott	110	89	95	65	156	24%	-29%
South Regional	1,543	1,853	1,663	1,722	1,995	-17%	-23%
Youngsville (closed 6/2015)	-	-	-	95	138		-100%
<i>subtotal - Branches</i>	<i>3,164</i>	<i>3,535</i>	<i>3,223</i>	<i>2,709</i>	<i>3,262</i>	<i>-10%</i>	<i>-3%</i>
Grand Total	5,535	6,074	5,368	2,915	4,165	-9%	33%

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Library Visitors (to a facility)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	148,635	163,131	161,099	-	-	-9%	
JSB (closed 6/2015)	-	-	-	99,693	103,092		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	368	418		-100%
<i>subtotal - Main</i>	<i>148,635</i>	<i>163,131</i>	<i>161,099</i>	<i>100,061</i>	<i>103,510</i>	<i>-9%</i>	<i>44%</i>
Broussard (closed 6/2015)	-	-	-	11,139	12,708		-100%
Butler	1,410	1,409	1,151	1,162	1,317	0%	7%
Chenier	18,375	16,400	21,626	17,544	19,612	12%	-6%
Duson	8,929	10,025	9,077	9,111	8,743	-11%	2%
East Regional (opened 6/2015)	50,756	44,413	30,103	-	-	14%	
Milton	11,186	12,864	12,676	8,855	13,230	-13%	-15%
North Regional	48,660	58,696	54,136	48,522	44,549	-17%	9%
Scott	17,797	17,188	17,126	16,733	18,905	4%	-6%
South Regional	133,016	148,735	135,877	147,256	149,793	-11%	-11%
Youngsville (closed 6/2015)	-	-	-	15,815	15,948		-100%
<i>subtotal - Branches</i>	<i>290,129</i>	<i>309,730</i>	<i>281,772</i>	<i>276,137</i>	<i>284,805</i>	<i>-6%</i>	<i>2%</i>
Grand Total	438,764	472,861	442,871	376,198	388,315	-7%	13%

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Patron Questions	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	24,735	25,670	20,063	-	-	-4%	
JSB (closed 6/2015)	-	-	-	6,013	6,653		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>24,735</i>	<i>25,670</i>	<i>20,063</i>	<i>6,013</i>	<i>6,653</i>	<i>-4%</i>	<i>272%</i>
Broussard (closed 6/2015)	-	-	-	1,298	1,100		-100%
Butler	-	-	-	-	-		
Chenier	2,255	3,043	4,599	4,169	4,857	-26%	-54%
Duson	1,140	1,212	1,142	1,208	1,361	-6%	-16%
East Regional (opened 6/2015)	11,033	13,072	12,790	-	-	-16%	
Milton	1,418	787	815	2,608	746	80%	90%
North Regional	6,945	8,411	10,459	8,664	9,677	-17%	-28%
Scott	860	782	882	885	821	10%	5%
South Regional	23,890	28,658	24,611	25,191	28,656	-17%	-17%
Youngsville (closed 6/2015)	-	-	-	1,562	1,193		-100%
<i>subtotal - Branches</i>	<i>47,541</i>	<i>55,965</i>	<i>55,298</i>	<i>45,585</i>	<i>48,411</i>	<i>-15%</i>	<i>-2%</i>
<i>Asked in person/phone</i>	<i>72,276</i>	<i>81,635</i>	<i>75,361</i>	<i>51,598</i>	<i>55,064</i>	<i>-11%</i>	<i>31%</i>
<i>% total ckos</i>	<i>100%</i>	<i>99%</i>	<i>99%</i>	<i>100%</i>	<i>100%</i>	<i>0%</i>	<i>0%</i>
<i>Asked electronically</i>	<i>355</i>	<i>426</i>	<i>580</i>	<i>234</i>	<i>276</i>	<i>-17%</i>	<i>29%</i>
<i>% total ckos</i>	<i>0%</i>	<i>1%</i>	<i>1%</i>	<i>0%</i>	<i>0%</i>	<i>-6%</i>	<i>-2%</i>
Grand Total	72,631	82,061	75,941	51,832	55,340	-11%	31%

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Use of Library Computers (sessions)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	79,049	79,170	104,732	-	-	0%	
JSB (closed 6/2015)	-	-	-	45,234	47,178		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>79,049</i>	<i>79,170</i>	<i>104,732</i>	<i>45,234</i>	<i>47,178</i>	<i>0%</i>	<i>68%</i>
Broussard (closed 6/2015)	-	-	-	2,816	3,057		-100%
Butler	2,491	1,829	917	784	1,616	36%	54%
Chenier	14,430	12,754	10,557	11,153	13,669	13%	6%
Duson	4,375	4,476	3,641	3,101	3,532	-2%	24%
East Regional (opened 6/2015)	18,114	16,367	18,893	-	-	11%	
Milton	1,772	1,868	1,471	2,096	1,416	-5%	25%
North Regional	26,647	29,374	35,613	27,190	27,609	-9%	-3%
Scott	6,343	5,965	5,593	5,448	6,747	6%	-6%
South Regional	47,369	52,373	71,762	62,981	62,603	-10%	-24%
Youngsville (closed 6/2015)	-	-	-	3,954	3,894		-100%
<i>subtotal - Branches</i>	<i>121,541</i>	<i>125,006</i>	<i>148,447</i>	<i>119,523</i>	<i>124,143</i>	<i>-3%</i>	<i>-2%</i>
Grand Total	200,590	204,176	253,179	164,757	171,321	-2%	17%

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Programs	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Children's							
Number of programs	902	819	572	435	394	10%	129%
Attendance	21,401	22,359	16,431	11,290	10,612		
Avg attendance/prog	23.73	27.30	28.73	25.95	26.93	-13%	-12%
Teens							
Number of programs	160	216	123	69	78	-26%	105%
Attendance	1,428	3,205	1,145	891	1,421		
Avg attendance/prog	8.93	14.84	9.31	12.91	18.22	-40%	-51%
Adult							
Number of programs	474	456	347	186	143	4%	231%
Attendance	3,923	4,655	3,967	4,221	4,112		
Avg attendance/prog	8.28	10.21	11.43	22.69	28.76	-19%	-71%
Grand Total							
<i>Number of programs</i>	<i>1,536</i>	<i>1,491</i>	<i>1,042</i>	<i>690</i>	<i>615</i>	<i>3%</i>	<i>150%</i>
<i>Attendance</i>	<i>26,752</i>	<i>30,219</i>	<i>21,543</i>	<i>16,402</i>	<i>16,145</i>		
<i>Avg attendance/prog</i>	<i>17.42</i>	<i>20.27</i>	<i>20.67</i>	<i>23.77</i>	<i>26.25</i>	<i>-14%</i>	<i>-34%</i>

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Computer Usage (Users)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	21,216	21,833	21,422	-	-	-3%	
JSB (closed 6/2015)	-	-	-	12,000	11,511		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>21,216</i>	<i>21,833</i>	<i>21,422</i>	<i>12,000</i>	<i>11,511</i>	<i>-3%</i>	<i>84%</i>
Broussard (closed 6/2015)	-	-	-	1,045	1,123		-100%
Butler	375	301	205	232	304	25%	23%
Chenier	3,184	3,338	3,167	3,643	3,667	-5%	-13%
Duson	761	680	699	796	853	12%	-11%
East Regional (opened 6/2015)	7,056	5,811	5,090	-	-	21%	
Milton	384	342	378	428	427	12%	-10%
North Regional	9,889	10,608	10,796	10,439	10,659	-7%	-7%
Scott	1,835	1,864	1,796	1,821	1,865	-2%	-2%
South Regional	15,966	17,033	17,961	21,161	20,623	-6%	-23%
Youngsville (closed 6/2015)	-	-	-	1,521	1,426		-100%
<i>subtotal - Branches</i>	<i>39,450</i>	<i>39,977</i>	<i>40,092</i>	<i>41,086</i>	<i>40,947</i>	<i>-1%</i>	<i>-4%</i>
Grand Total	60,666	61,810	61,514	53,086	52,458	-2%	16%

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Renewals done via Online Catalog	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	24,183	66,118	62,521	-	-	-63%	
JSB (closed 6/2015)	-	-	-	21,823	24,386		-100%
Warehouse	-	-	-	31	384		-100%
Outreach	9	-	-	-	-		
<i>subtotal - Main</i>	<i>24,192</i>	<i>66,118</i>	<i>62,521</i>	<i>21,854</i>	<i>24,770</i>	<i>-63%</i>	<i>-2%</i>
Broussard (closed 6/2015)	-	-	-	4,506	3,923		-100%
Butler	47	24	84	25	-	96%	
Chenier	672	1,290	1,431	1,316	1,168	-48%	-42%
Duson	207	441	449	729	962	-53%	-78%
East Regional (opened 6/2015)	7,124	15,685	15,954	-	-	-55%	
Milton	656	2,393	3,021	2,956	4,053	-73%	-84%
North Regional	4,952	12,427	13,776	24,647	24,382	-60%	-80%
Scott	1,176	4,319	4,148	4,710	4,037	-73%	-71%
South Regional	24,073	59,419	63,102	105,454	99,596	-59%	-76%
Youngsville (closed 6/2015)	-	-	-	7,993	9,316		-100%
<i>subtotal - Branches</i>	<i>38,907</i>	<i>95,998</i>	<i>101,966</i>	<i>152,336</i>	<i>147,437</i>	<i>-59%</i>	<i>-74%</i>
Grand Total	63,099	162,116	164,486	174,190	172,207	-61%	-63%

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Renewals done via Phone Notification system	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change	
						(curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	4,635	7,148	7,448	-	-	-35%	
JSB (closed 6/2015)	-	-	-	-	5,248		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>4,635</i>	<i>7,148</i>	<i>7,448</i>	<i>-</i>	<i>5,248</i>	<i>-35%</i>	<i>-12%</i>
Broussard (closed 6/2015)	-	-	-	-	665		-100%
Butler	-	-	-	-	2		-100%
Chenier	-	-	-	-	684		-100%
Duson	-	-	-	-	126		-100%
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	449		-100%
North Regional	-	-	-	-	4,835		-100%
Scott	-	-	-	-	1,842		-100%
South Regional	-	-	-	-	17,466		-100%
Youngsville (closed 6/2015)	-	-	-	-	869		-100%
<i>subtotal - Branches</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>26,938</i>		<i>-100%</i>
Grand Total	4,635	7,148	7,448	-	32,186	-35%	-86%

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Wifi Sessions	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	67,197	26,539	23,203	-	-	153%	
JSB (closed 6/2015)	-	-	-	6,081	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>67,197</i>	<i>26,539</i>	<i>23,203</i>	<i>6,081</i>	<i>-</i>	<i>153%</i>	
Broussard (closed 6/2015)	-	-	-	2,747	-		
Butler	7,840	4,140	4,358	3,349	-	89%	
Chenier	7,984	3,934	4,501	3,728	-	103%	
Duson	3,401	1,253	1,369	1,082	-	171%	
East Regional (opened 6/2015)	15,749	6,474	5,532	-	-	143%	
Milton	2,024	1,307	1,042	884	-	55%	
North Regional	14,058	7,239	6,883	6,304	-	94%	
Scott	5,837	3,109	3,254	2,452	-	88%	
South Regional	45,898	24,806	23,856	22,918	-	85%	
Youngsville (closed 6/2015)	-	-	-	1,591	-		
<i>subtotal - Branches</i>	<i>102,791</i>	<i>52,262</i>	<i>50,795</i>	<i>45,055</i>	<i>-</i>	<i>97%</i>	
Grand Total	169,988	78,801	73,998	51,136	-	116%	

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Faxes sent by Public	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	864	933	727	-	-	-7%	
JSB (closed 6/2015)	-	-	-	450	513		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>864</i>	<i>933</i>	<i>727</i>	<i>450</i>	<i>513</i>	<i>-7%</i>	<i>68%</i>
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	269	340	291	-	-	-21%	
Milton	-	-	-	-	-		
North Regional	611	655	531	425	-	-7%	
Scott	-	-	-	-	-		
South Regional	388	572	575	511	-	-32%	
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>1,268</i>	<i>1,567</i>	<i>1,397</i>	<i>936</i>	<i>-</i>	<i>-19%</i>	
Grand Total	2,132	2,500	2,124	1,386	513	-15%	316%

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Tests Proctored	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	90	95	66	-	-	-5%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>90</i>	<i>95</i>	<i>66</i>	<i>-</i>	<i>-</i>	<i>-5%</i>	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	-		
North Regional	-	-	-	11	12		-100%
Scott	-	-	-	-	-		
South Regional	234	193	202	194	227	21%	3%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>234</i>	<i>193</i>	<i>202</i>	<i>205</i>	<i>239</i>	<i>21%</i>	<i>-2%</i>
Grand Total	324	288	268	205	239	13%	36%

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Drive Thru Users	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	2,792	2,163	1,563	-	-	29%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>2,792</i>	<i>2,163</i>	<i>1,563</i>	-	-	29%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	2,751	2,563	1,827	-	-	7%	
Milton	-	-	-	-	-		
North Regional	1,955	1,751	2,076	1,905	2,262	12%	-14%
Scott	-	-	-	-	-		
South Regional	5,544	5,014	5,509	5,950	6,116	11%	-9%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>10,250</i>	<i>9,328</i>	<i>9,412</i>	<i>7,855</i>	<i>8,378</i>	10%	22%
Grand Total	13,042	11,491	10,975	7,855	8,378	13%	56%

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Meeting room uses (excludes Study Rooms)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	1,225	1,160	785	-	-	6%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>1,225</i>	<i>1,160</i>	<i>785</i>	<i>-</i>	<i>-</i>	<i>6%</i>	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	332	317	277	-	-	5%	
Milton	5	-	-	-	-		
North Regional	263	207	185	282	327	27%	-20%
Scott	-	-	-	-	-		
South Regional	954	898	838	792	648	6%	47%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>1,554</i>	<i>1,422</i>	<i>1,300</i>	<i>1,074</i>	<i>975</i>	<i>9%</i>	<i>59%</i>
Grand Total	2,779	2,582	2,085	1,074	975	8%	185%

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Study Room Uses	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	7,607	8,040	5,506	-	-	-5%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>7,607</i>	<i>8,040</i>	<i>5,506</i>	-	-	-5%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	1,772	1,705	1,434	-	-	4%	
Milton	-	-	-	-	-		
North Regional	1,029	1,166	838	551	432	-12%	138%
Scott	-	-	-	-	-		
South Regional	3,862	4,057	3,800	3,791	3,521	-5%	10%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>6,663</i>	<i>6,928</i>	<i>6,072</i>	<i>4,342</i>	<i>3,953</i>	<i>-4%</i>	<i>69%</i>
Grand Total	14,270	14,968	11,578	4,342	3,953	-5%	261%