

Lafayette Public Library
Usage Comparison
November 2017-Oct 2018

Total Checkouts (including renewals)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	547,131	457,710	460,379	158,769	-	20%	
JSB (closed 6/2015)	-	-	-	114,198	223,903		
Warehouse	-	-	-	4,937	9,605		
Outreach	17,258	12,274	10,453	12,604	12,140	41%	42%
<i>subtotal - Main</i>	<i>564,389</i>	<i>469,984</i>	<i>470,831</i>	<i>290,508</i>	<i>245,648</i>	<i>20%</i>	<i>130%</i>
Broussard (closed 6/2015)	-	-	-	17,866	42,139		-100%
Butler	313	294	364	368	301	6%	4%
Chenier	22,249	13,353	15,653	24,007	26,991	67%	-18%
Duson	13,255	10,076	8,231	15,358	14,746	32%	-10%
East Regional (opened 6/2015)	321,971	223,950	212,746	110,209	-	44%	
Milton	37,422	30,560	29,538	36,161	42,517	22%	-12%
North Regional	252,962	175,658	173,041	225,919	238,357	44%	6%
Scott	56,132	48,793	48,118	52,966	59,767	15%	-6%
South Regional	745,754	592,212	628,391	797,797	886,573	26%	-16%
Youngsville (closed 6/2015)	-	-	-	45,681	94,701		-100%
<i>subtotal - Branches</i>	<i>1,450,058</i>	<i>1,094,896</i>	<i>1,116,082</i>	<i>1,326,332</i>	<i>1,406,092</i>	<i>32%</i>	<i>3%</i>
<i>Checked out from locations</i>	<i>2,014,447</i>	<i>1,564,880</i>	<i>1,586,914</i>	<i>1,616,840</i>	<i>1,651,740</i>	<i>29%</i>	<i>22%</i>
<i> % total ckos</i>	<i>90%</i>	<i>89%</i>	<i>90%</i>	<i>91%</i>	<i>92%</i>		
<i>Checked out electronically</i>	<i>223,303</i>	<i>193,777</i>	<i>185,747</i>	<i>156,162</i>	<i>135,567</i>	<i>15%</i>	<i>65%</i>
<i> % total ckos</i>	<i>10%</i>	<i>11%</i>	<i>10%</i>	<i>9%</i>	<i>8%</i>		
Total checkouts	2,237,750	1,758,657	1,772,661	1,773,002	1,787,307	27%	25%

Main Library closed mid-10/11 for renovations and reopened July 2015.
The temporary JSB operated from 4/11 - 6/15
East Regional opened late May 2015
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Checkouts (excl. renewals)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	257,705	259,534	265,991	109,725	-	-1%	
JSB (closed 6/2015)	-	-	-	68,765	141,342		-100%
Warehouse	-	-	-	3,691	7,357		-100%
Outreach	8,050	8,955	7,664	8,284	7,884	-10%	2%
<i>subtotal - Main</i>	<i>265,755</i>	<i>268,489</i>	<i>273,655</i>	<i>190,465</i>	<i>156,583</i>	<i>-1%</i>	<i>70%</i>
Broussard (closed 6/2015)	-	-	-	11,296	29,057		-100%
Butler	78	91	236	300	187	-14%	-58%
Chenier	10,057	8,510	10,648	17,439	19,517	18%	-48%
Duson	7,767	8,164	6,370	12,645	11,481	-5%	-32%
East Regional (opened 6/2015)	173,473	167,856	158,009	79,501	-	3%	
Milton	19,275	20,035	18,702	23,866	29,184	-4%	-34%
North Regional	132,975	130,878	128,826	156,013	164,770	2%	-19%
Scott	29,578	31,247	32,379	36,040	41,916	-5%	-29%
South Regional	384,542	404,433	429,734	524,053	591,160	-5%	-35%
Youngsville (closed 6/2015)	-	-	-	28,973	63,285		-100%
<i>subtotal - Branches</i>	<i>757,745</i>	<i>771,214</i>	<i>784,904</i>	<i>890,126</i>	<i>950,557</i>	<i>-2%</i>	<i>-20%</i>
<i>Checked out from locations</i>	<i>1,023,500</i>	<i>1,039,703</i>	<i>1,058,559</i>	<i>1,080,591</i>	<i>1,107,140</i>	<i>-2%</i>	<i>-8%</i>
<i> % total ckos</i>	<i>82%</i>	<i>84%</i>	<i>85%</i>	<i>87%</i>	<i>89%</i>		
<i>Checked out electronically</i>	<i>223,303</i>	<i>193,777</i>	<i>185,747</i>	<i>156,162</i>	<i>135,567</i>	<i>15%</i>	<i>65%</i>
<i> % total ckos</i>	<i>18%</i>	<i>16%</i>	<i>15%</i>	<i>13%</i>	<i>11%</i>		
Total non-renewal checkouts	1,246,803	1,233,480	1,244,306	1,236,753	1,242,707	1%	0%
Renewals done:							
Via automated phone line	7,759	13,171	16,259	-	51,966	-41%	-85%
Via online catalog	110,537	340,572	344,019	381,069	355,721	-68%	-69%
Over the phone	-	1,033	-	121,336	102,507	-100%	-100%
Walk in	872,651	170,322	156,572	33,885	34,167	412%	2454%
Total Renewals	990,947	525,098	516,851	536,290	544,361	89%	82%
Renewals as % of total ckos	44%	30%	29%	30%	30%		

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Circulation By Type - System Wide	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Adult Fiction Books	300,730	255,304	259,486	271,776	288,468	18%	4%
Adult Non-Fiction Books	211,349	184,928	175,016	163,121	165,620	14%	28%
<i>subtotal - Adult Books</i>	<i>512,079</i>	<i>440,232</i>	<i>434,502</i>	<i>434,897</i>	<i>454,088</i>	<i>16%</i>	<i>13%</i>
Juvenile Fiction Books	515,820	391,205	372,943	365,873	348,149	32%	48%
Juvenile Non-Fiction Books	135,768	104,047	97,558	98,474	92,229	30%	47%
<i>subtotal - Juv Books</i>	<i>651,588</i>	<i>495,252</i>	<i>470,501</i>	<i>464,347</i>	<i>440,378</i>	<i>32%</i>	<i>48%</i>
Subtotal - Physical books	1,163,667	935,484	905,003	899,244	894,466	24%	30%
Subtotal - Electronic books	156,754	142,513	136,764	122,928	105,781	10%	48%
Total Books (all formats)	1,320,421	1,077,997	1,041,767	1,022,172	1,000,247	22%	32%
Periodicals - (physical)	12,634	11,715	9,158	11,103	12,561	8%	1%
Periodicals - (electronic)	9,059	8,566	10,896	5,744	9,010	6%	1%
Total Periodicals (all formats)	21,693	20,281	20,054	1,459	1,111	7%	1853%
Music audio	44,229	47,218	55,916	63,976	75,144	-6%	-41%
Spoken audiobooks	36,151	32,182	33,606	37,925	39,738	12%	-9%
Electronic audiobooks	57,183	42,412	35,968	25,161	17,791	35%	221%
Subtotal - Audiobooks	93,334	74,594	69,574	63,086	57,529	25%	62%
Total Audio (all formats)	137,563	121,812	125,490	127,062	132,673	13%	4%
DVD (VHS) video	743,657	531,608	574,299	586,068	610,940	40%	22%
Streaming video	312	286	589	715	456	9%	-32%
Total Video	743,969	531,894	574,888	586,783	611,396	40%	22%
CD-ROMS & Games	9,770	9,166	9,717	10,973	15,661	7%	-38%
Baskets	3,141	1,164	1,337	2,909	3,964	170%	-21%
ILLs	1,198	1,410	2,514	2,154	2,673	-15%	-55%
Bulk loans	-	-	-	-	-		
Other items	4,339	2,574	3,852	5,063	6,637	69%	-35%
Grand Total	2,237,755	1,763,724	1,775,767	1,753,512	1,767,725	27%	27%

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% of total circulation	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14
Adult Fiction Books	13.44%	14.48%	14.61%	15.50%	16.32%
Adult Non-Fiction Books	9.44%	10.49%	9.86%	9.30%	9.37%
<i>subtotal - Adult Books</i>	22.88%	24.96%	24.47%	24.80%	25.69%
Juvenile Fiction Books	23.05%	22.18%	21.00%	20.87%	19.69%
Juvenile Non-Fiction Books	6.07%	5.90%	5.49%	5.62%	5.22%
<i>subtotal - Juv Books</i>	29.12%	28.08%	26.50%	26.48%	24.91%
Subtotal - Physical books	52.00%	53.04%	50.96%	51.28%	50.60%
Subtotal - Electronic books	7.00%	8.08%	7.70%	7.01%	5.98%
Total Books (all formats)	59.01%	61.12%	58.67%	58.29%	56.58%
Periodicals - (physical)	0.56%	0.66%	0.52%	0.63%	0.71%
Periodicals - (electronic)	0.40%	0.49%	0.61%	0.33%	0.51%
Periodicals	0.97%	1.15%	1.13%	0.08%	0.06%
Music audio	1.98%	2.68%	3.15%	3.65%	4.25%
Spoken audiobooks	1.62%	1.82%	1.89%	2.16%	2.25%
Electronic audiobooks	2.56%	2.40%	2.03%	1.43%	1.01%
Subtotal - Audiobooks	4.17%	4.23%	3.92%	3.60%	3.25%
Total Audio (all formats)	6.15%	6.91%	7.07%	7.25%	7.51%
DVD (VHS) video	33.23%	30.14%	32.34%	33.42%	34.56%
Streaming video	0.01%	0.02%	0.03%	0.04%	0.03%
Total Video	33.25%	30.16%	32.37%	33.46%	34.59%
CD-ROMS & Games	0.44%	0.52%	0.55%	0.63%	0.89%
Baskets & other items	0.14%	0.07%	0.08%	0.17%	0.22%
ILLs	0.05%	0.08%	0.14%	0.12%	0.15%
Other items	0.19%	0.15%	0.22%	0.29%	0.38%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

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Electronic usage	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
E-collection							
E-audio checkout	57,183	42,412	35,968	25,161	17,791	35%	221%
E-music checkout	-	-	-	-	-		
E-video checkout	312	286	589	715	456	9%	-32%
E-book checkout	156,754	142,513	136,764	122,409	105,090	10%	49%
Proj Gutenberg checkouts	-	-	-	519	691		-100%
E-periodical checkout	9,059	8,566	10,896	5,744	9,010	6%	1%
<i>Total electronic checkouts</i>	223,308	193,777	184,217	154,548	133,038	15%	68%
New Registrations	4,155	3,166	2,893	2,959	3,443	31%	21%
E-book catalog searches	-	504,866	882,714	611,549	583,768	-100%	-100%
E-collection holds placed	115,146	97,783	79,881	43,471	36,260	18%	218%
Database use	264,783	213,899	226,445	194,107	169,635	24%	56%
Visits to website	556,228	615,878	901,909	708,835	663,817	-10%	-16%
Online catalog (web product)							
Patron visits	-	-	-	545,136	563,183		-100%
Searches	-	-	438	1,600,720	1,360,656		-100%
Holds placed	-	-	-	139,765	153,828		-100%
Mobile app (LPL Mobile)							
total users (sessions)	85,235	105,091	115,687	99,670	24,917	-19%	242%
total checkouts	4,206	3,593	4,019	2,730	1,815	17%	132%
catalog searches using app	-	1,069,547	1,334,765	1,252,076	569,561	-100%	-100%
Total catalog searches	-	1,574,413	2,217,917	-	-	-100%	

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New Library Cards	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	6,242	5,222	5,253	1,390	-	20%	
JSB (closed 6/2015)	-	-	-	447	2,019		-100%
Warehouse	-	-	-	-	-		
Outreach	17	9	7	8	7	89%	143%
<i>subtotal - Main</i>	<i>6,259</i>	<i>5,231</i>	<i>5,260</i>	<i>1,845</i>	<i>2,026</i>	<i>20%</i>	<i>209%</i>
Broussard (closed 6/2015)	-	-	-	128	278		-100%
Butler	15	16	6	10	18	-6%	-17%
Chenier	360	332	347	400	479	8%	-25%
Duson	99	135	85	97	121	-27%	-18%
East Regional (opened 6/2015)	1,689	2,044	1,809	962	-	-17%	
Milton	65	69	60	72	91	-6%	-29%
North Regional	1,482	1,444	1,517	1,532	1,359	3%	9%
Scott	250	258	223	214	285	-3%	-12%
South Regional	3,626	4,173	4,056	4,729	4,838	-13%	-25%
Youngsville (closed 6/2015)	-	-	-	99	423		-100%
<i>subtotal - Branches</i>	<i>7,586</i>	<i>8,471</i>	<i>8,103</i>	<i>8,243</i>	<i>7,892</i>	<i>-10%</i>	<i>-4%</i>
Grand Total	13,845	13,702	13,363	10,088	9,918	1%	40%

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Library Visitors (to a facility)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	322,108	347,594	340,996	118,294	-	-7%	
JSB (closed 6/2015)	-	-	-	136,631	226,914		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	811	852		-100%
<i>subtotal - Main</i>	<i>322,108</i>	<i>347,594</i>	<i>340,996</i>	<i>255,736</i>	<i>227,766</i>	<i>-7%</i>	<i>41%</i>
Broussard (closed 6/2015)	-	-	-	12,101	27,575		-100%
Butler	2,841	2,848	2,224	2,152	2,787	0%	2%
Chenier	43,755	33,572	43,144	38,366	39,781	30%	10%
Duson	20,518	20,157	14,147	21,633	19,227	2%	7%
East Regional (opened 6/2015)	111,738	103,165	81,124	34,576	-	8%	
Milton	20,763	28,213	28,556	24,336	28,784	-26%	-28%
North Regional	107,702	116,076	113,013	105,957	103,087	-7%	4%
Scott	35,393	36,049	39,219	36,275	37,682	-2%	-6%
South Regional	288,761	293,437	298,853	312,296	325,352	-2%	-11%
Youngsville (closed 6/2015)	-	-	-	17,339	34,067		-100%
<i>subtotal - Branches</i>	<i>631,471</i>	<i>633,517</i>	<i>620,280</i>	<i>605,031</i>	<i>618,342</i>	<i>0%</i>	<i>2%</i>
Grand Total	953,579	981,111	961,276	860,767	846,108	-3%	13%

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Patron Questions	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	54,618	54,612	49,613	12,905	-	0%	
JSB (closed 6/2015)	-	-	-	7,807	14,632		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>54,618</i>	<i>54,612</i>	<i>49,613</i>	<i>20,712</i>	<i>14,632</i>	<i>0%</i>	<i>273%</i>
Broussard (closed 6/2015)	-	-	-	1,388	2,407		-100%
Butler	-	-	-	-	-		
Chenier	4,703	5,781	7,817	7,965	9,507	-19%	-51%
Duson	2,318	2,476	1,777	2,477	2,734	-6%	-15%
East Regional (opened 6/2015)	25,070	27,237	29,505	11,733	-	-8%	
Milton	2,328	1,694	1,683	3,487	1,576	37%	48%
North Regional	14,914	17,309	20,483	17,869	24,343	-14%	-39%
Scott	1,861	1,477	1,867	1,756	1,738	26%	7%
South Regional	48,304	58,204	54,750	53,707	58,859	-17%	-18%
Youngsville (closed 6/2015)	-	-	-	1,687	2,581		-100%
<i>subtotal - Branches</i>	<i>99,498</i>	<i>114,178</i>	<i>117,882</i>	<i>102,069</i>	<i>103,745</i>	<i>-13%</i>	<i>-4%</i>
<i>Asked in person/phone</i>	<i>154,116</i>	<i>168,790</i>	<i>167,495</i>	<i>122,781</i>	<i>118,377</i>	<i>-9%</i>	<i>30%</i>
<i>% total ckos</i>	<i>100%</i>	<i>100%</i>	<i>99%</i>	<i>100%</i>	<i>100%</i>	<i>0%</i>	<i>0%</i>
<i>Asked electronically</i>	<i>565</i>	<i>820</i>	<i>1,122</i>	<i>507</i>	<i>489</i>	<i>-31%</i>	<i>16%</i>
<i>% total ckos</i>	<i>0%</i>	<i>0%</i>	<i>1%</i>	<i>0%</i>	<i>0%</i>	<i>-24%</i>	<i>-11%</i>
Grand Total	154,681	169,610	168,617	123,288	118,866	-9%	30%

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Use of Library Computers (sessions)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	165,963	166,320	209,570	68,405	-	0%	
JSB (closed 6/2015)	-	-	-	60,398	98,659		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>165,963</i>	<i>166,320</i>	<i>209,570</i>	<i>128,803</i>	<i>98,659</i>	<i>0%</i>	<i>68%</i>
Broussard (closed 6/2015)	-	-	-	3,059	7,033		-100%
Butler	5,871	3,759	2,296	1,441	2,909	56%	102%
Chenier	32,806	22,873	23,214	24,683	27,258	43%	20%
Duson	11,776	9,195	6,238	8,038	7,894	28%	49%
East Regional (opened 6/2015)	36,969	36,306	39,151	15,348	-	2%	
Milton	4,039	3,727	3,299	4,066	3,328	8%	21%
North Regional	56,509	58,965	71,926	56,583	60,380	-4%	-6%
Scott	13,038	12,888	12,620	11,865	12,857	1%	1%
South Regional	98,112	99,878	139,384	128,011	134,083	-2%	-27%
Youngsville (closed 6/2015)	-	-	-	4,165	7,723		-100%
<i>subtotal - Branches</i>	<i>259,120</i>	<i>247,591</i>	<i>298,128</i>	<i>257,259</i>	<i>263,465</i>	<i>5%</i>	<i>-2%</i>
Grand Total	425,083	413,911	507,698	386,062	362,124	3%	17%

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Programs	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Children's							
Number of programs	1,738	1,531	1,201	935	747	14%	133%
Attendance	52,783	49,566	42,196	30,370	26,148		
Avg attendance/prog	30.37	32.37	35.13	32.48	35.00	-6%	-13%
Teens							
Number of programs	329	425	314	186	152	-23%	116%
Attendance	3,481	7,936	3,287	2,443	3,184		
Avg attendance/prog	10.58	18.67	10.47	13.13	20.95	-43%	-49%
Adult							
Number of programs	1,086	846	718	377	306	28%	255%
Attendance	8,736	8,715	8,294	7,662	8,964		
Avg attendance/prog	8.04	10.30	11.55	20.32	29.29	-22%	-73%
Grand Total							
Number of programs	3,153	2,802	2,233	1,498	1,205	13%	162%
Attendance	65,000	66,217	53,777	40,475	38,296		
Avg attendance/prog	20.62	23.63	24.08	27.02	31.78	-13%	-35%

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Computer Usage (Users)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	47,110	45,617	45,588	14,843	-	3%	
JSB (closed 6/2015)	-	-	-	16,330	25,420		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>47,110</i>	<i>45,617</i>	<i>45,588</i>	<i>31,173</i>	<i>25,420</i>	<i>3%</i>	<i>85%</i>
Broussard (closed 6/2015)	-	-	-	1,138	2,366		-100%
Butler	707	784	428	366	703	-10%	1%
Chenier	6,743	6,298	6,295	7,571	7,421	7%	-9%
Duson	1,737	1,504	1,166	1,708	1,853	15%	-6%
East Regional (opened 6/2015)	14,787	13,480	10,829	4,273	-	10%	
Milton	762	693	768	914	922	10%	-17%
North Regional	20,381	21,166	22,026	21,287	22,433	-4%	-9%
Scott	3,692	3,843	3,737	3,784	3,825	-4%	-3%
South Regional	33,473	34,667	37,119	42,504	44,211	-3%	-24%
Youngsville (closed 6/2015)	-	-	-	1,625	3,075		-100%
<i>subtotal - Branches</i>	<i>82,282</i>	<i>82,435</i>	<i>82,368</i>	<i>85,170</i>	<i>86,809</i>	<i>0%</i>	<i>-5%</i>
Grand Total	129,392	128,052	127,956	116,343	112,229	1%	15%

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Renewals done via Online Catalog	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	43,459	138,687	132,234	32,446	-	-69%	
JSB (closed 6/2015)	-	-	-	27,296	44,371		-100%
Warehouse	-	-	-	36	517		-100%
Outreach	9	3	16	-	-	200%	
<i>subtotal - Main</i>	<i>43,468</i>	<i>138,690</i>	<i>132,250</i>	<i>59,778</i>	<i>44,888</i>	<i>-69%</i>	<i>-3%</i>
Broussard (closed 6/2015)	-	-	-	5,177	8,259		-100%
Butler	57	65	84	34	7	-12%	714%
Chenier	976	2,791	2,880	2,884	2,833	-65%	-66%
Duson	314	1,219	925	1,426	1,564	-74%	-80%
East Regional (opened 6/2015)	12,475	33,456	33,472	22,973	-	-63%	
Milton	1,047	5,018	5,764	6,424	7,855	-79%	-87%
North Regional	8,587	25,119	26,839	52,121	50,664	-66%	-83%
Scott	2,211	9,897	8,999	8,995	9,022	-78%	-75%
South Regional	41,402	124,317	132,806	211,992	210,654	-67%	-80%
Youngsville (closed 6/2015)	-	-	-	9,265	19,975		-100%
<i>subtotal - Branches</i>	<i>67,069</i>	<i>201,882</i>	<i>211,770</i>	<i>321,291</i>	<i>310,833</i>	<i>-67%</i>	<i>-78%</i>
Grand Total	110,537	340,572	344,019	381,069	355,721	-68%	-69%

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Renewals done via Phone Notification system	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	7,759	13,171	16,259	-	-	-41%	
JSB (closed 6/2015)	-	-	-	-	8,282		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>7,759</i>	<i>13,171</i>	<i>16,259</i>	<i>-</i>	<i>8,282</i>	<i>-41%</i>	<i>-6%</i>
Broussard (closed 6/2015)	-	-	-	-	1,112		-100%
Butler	-	-	-	-	2		-100%
Chenier	-	-	-	-	1,044		-100%
Duson	-	-	-	-	316		-100%
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	563		-100%
North Regional	-	-	-	-	8,102		-100%
Scott	-	-	-	-	2,874		-100%
South Regional	-	-	-	-	28,094		-100%
Youngsville (closed 6/2015)	-	-	-	-	1,577		-100%
<i>subtotal - Branches</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>43,684</i>		<i>-100%</i>
Grand Total	7,759	13,171	16,259	-	51,966	-41%	-85%

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Wifi Sessions	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	138,247	52,358	48,142	14,269	-	164%	
JSB (closed 6/2015)	-	-	-	8,733	864		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>138,247</i>	<i>52,358</i>	<i>48,142</i>	<i>23,002</i>	<i>864</i>	<i>164%</i>	<i>15901%</i>
Broussard (closed 6/2015)	-	-	-	3,216	-		
Butler	15,320	7,464	7,959	6,309	-	105%	
Chenier	17,179	7,874	9,224	8,333	-	118%	
Duson	8,413	2,436	2,520	2,274	-	245%	
East Regional (opened 6/2015)	33,696	14,181	11,782	4,472	-	138%	
Milton	4,373	2,380	2,168	1,893	-	84%	
North Regional	30,004	14,328	14,093	13,066	-	109%	
Scott	11,175	6,287	6,561	5,217	-	78%	
South Regional	93,937	49,236	49,300	47,637	-	91%	
Youngsville (closed 6/2015)	-	-	-	1,825	-		
<i>subtotal - Branches</i>	<i>214,097</i>	<i>104,186</i>	<i>103,607</i>	<i>94,242</i>	<i>-</i>	<i>105%</i>	
Grand Total	352,344	156,544	151,749	117,244	864	125%	40681%

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Faxes sent by Public	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	1,696	1,936	1,646	474	-	-12%	
JSB (closed 6/2015)	-	-	-	583	998		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>1,696</i>	<i>1,936</i>	<i>1,646</i>	<i>1,057</i>	<i>998</i>	<i>-12%</i>	<i>70%</i>
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	576	718	633	200	-	-20%	
Milton	-	-	-	-	-		
North Regional	1,249	1,314	1,096	957	162	-5%	671%
Scott	-	-	-	-	-		
South Regional	937	1,219	1,238	1,227	230	-23%	307%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>2,762</i>	<i>3,251</i>	<i>2,967</i>	<i>2,384</i>	<i>392</i>	<i>-15%</i>	<i>605%</i>
Grand Total	4,458	5,187	4,613	3,441	1,390	-14%	221%

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Tests Proctored	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	162	157	126	25	-	3%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>162</i>	<i>157</i>	<i>126</i>	<i>25</i>	<i>-</i>	<i>3%</i>	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	-		
North Regional	-	-	10	11	29		-100%
Scott	-	-	-	-	-		
South Regional	434	372	344	404	405	17%	7%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>434</i>	<i>372</i>	<i>354</i>	<i>415</i>	<i>434</i>	<i>17%</i>	<i>0%</i>
Grand Total	596	529	480	440	434	13%	37%

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Drive Thru Users	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	6,483	4,958	3,801	954	-	31%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>6,483</i>	<i>4,958</i>	<i>3,801</i>	<i>954</i>	<i>-</i>	<i>31%</i>	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	6,247	6,633	4,404	2,691	-	-6%	
Milton	-	-	-	-	-		
North Regional	4,319	3,960	4,423	4,121	4,602	9%	-6%
Scott	-	-	-	-	-		
South Regional	12,918	10,859	11,218	12,446	13,288	19%	-3%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>23,484</i>	<i>21,452</i>	<i>20,045</i>	<i>19,258</i>	<i>17,890</i>	<i>9%</i>	<i>31%</i>
Grand Total	29,967	26,410	23,846	20,212	17,890	13%	68%

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Meeting room uses (excludes Study Rooms)	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	2,460	2,303	1,720	368	-	7%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>2,460</i>	<i>2,303</i>	<i>1,720</i>	<i>368</i>	<i>-</i>	<i>7%</i>	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	667	645	518	163	-	3%	
Milton	12	-	-	-	-		
North Regional	463	375	369	479	487	23%	-5%
Scott	-	-	-	-	-		
South Regional	1,881	1,714	1,694	1,562	1,368	10%	38%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>3,023</i>	<i>2,734</i>	<i>2,581</i>	<i>2,204</i>	<i>1,855</i>	<i>11%</i>	<i>63%</i>
Grand Total	5,483	5,037	4,301	2,572	1,855	9%	196%

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Study Room Uses	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	% Change (curr vs prev)	% Change (5 years)
Main (13 Rooms)	15,274	15,017	12,819	2,382	-	2%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
<i>subtotal - Main</i>	<i>15,274</i>	<i>15,017</i>	<i>12,819</i>	<i>2,382</i>	-	2%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (4 Rooms)	3,740	3,457	2,728	766	-	8%	
Milton	-	-	-	-	-		
North Regional (2 Rooms)	2,175	2,134	1,978	1,492	1,120	2%	94%
Scott	-	-	-	-	-		
South Regional (8 Rooms)	8,001	8,112	7,798	8,092	7,385	-1%	8%
Youngsville (closed 6/2015)	-	-	-	-	-		
<i>subtotal - Branches</i>	<i>13,916</i>	<i>13,703</i>	<i>12,504</i>	<i>10,350</i>	<i>8,505</i>	<i>2%</i>	<i>64%</i>
Grand Total	29,190	28,720	25,323	12,732	8,505	2%	243%

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