Total Checkouts (including renewals)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	457,710	460,379	158,769	-	-	-1%	
JSB (closed 6/2015)	-	-	114,198	223,903	252,254		
Warehouse	-	-	4,937	9,605	11,913		
Outreach	12,274	10,453	12,604	12,140	12,177	17%	1%
subtotal - Main	469,984	470,831	290,508	245,648	276,344	0%	70%
Broussard (closed 6/2015)	-	-	17,866	42,139	46,661		-100%
Butler	294	364	368	301	263	-19%	12%
Chenier	13,353	15,653	24,007	26,991	35,275	-15%	-62%
Duson	10,076	8,231	15,358	14,746	17,869	22%	-44%
East Regional (opened 6/2015)	223,950	212,746	110,209	-	-	5%	
Milton	30,560	29,538	36,161	42,517	46,878	3%	-35%
North Regional	175,658	173,041	225,919	238,357	256,968	2%	-32%
Scott	48,793	48,118	52,966	59,767	58,932	1%	-17%
South Regional	592,212	628,391	797,797	886,573	920,998	-6%	-36%
Youngsville (closed 6/2015)	-	-	45,681	94,701	100,008		-100%
subtotal - Branches	1,094,896	1,116,082	1,326,332	1,406,092	1,483,852	-2%	-26%
Checked out from locations	1,564,880	1,586,914	1,616,840	1,651,740	1,760,196	-1%	-11%
% total ckos	89%	90%	91%	93%	94%		
Checked out electronically	193,777	184,217	154,548	133,038	103,710	5%	87%
% total ckos	11%	10%	9%	7%	6%		
Total checkouts	1,758,657	1,771,131	1,771,388	1,784,778	1,863,906	-1%	-6%

Checkouts (excl. renewals)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	259,534	265,991	109,725	-	-	-2%	
JSB (closed 6/2015)	-	-	68,765	141,342	163,313		-100%
Warehouse	-	-	3,691	7,357	9,832		-100%
Outreach	8,955	7,664	8,284	7,884	8,290	17%	8%
subtotal - Main	268,489	273,655	190,465	156,583	181,435	-2%	48%
Broussard (closed 6/2015)	-	-	11,296	29,057	32,517		-100%
Butler	88	236	300	187	228	-63%	-61%
Chenier	8,510	10,648	17,439	19,517	24,687	-20%	-66%
Duson	8,164	6,370	12,645	11,481	13,871	28%	-41%
East Regional (opened 6/2015)	167,856	158,009	79,501	-	-	6%	
Milton	20,035	18,702	23,866	29,184	31,426	7%	-36%
North Regional	130,878	128,826	156,013	164,770	179,617	2%	-27%
Scott	31,247	32,379	36,040	41,916	40,597	-3%	-23%
South Regional	404,433	429,734	524,053	591,160	624,801	-6%	-35%
Youngsville (closed 6/2015)	-	-	28,973	63,285	66,401		-100%
subtotal - Branches	771,211	784,904	890,126	950,557	1,014,145	-2%	-24%
Checked out from locations	1,039,700	1,058,559	1,080,591	1,107,140	1,195,580	-2%	-13%
% total ckos	84%	85%	87%	89%	92%		
Checked out electronically	193,777	184,217	154,548	133,038	103,710	5%	87%
% total ckos	16%	15%	13%	11%	8%		
Total non-renewal checkouts	1,233,477	1,242,776	1,235,139	1,240,178	1,299,290	-1%	-5%
Renewals done:							
Via automated phone line	13,171	16,259	-	51,966	72,168	-19%	-82%
Via online catalog	340,572	344,019	381,069	355,721	365,236	-1%	-7%
Over the phone	1,033	-	121,336	102,507	93,301		-99%
Walk in	170,411	168,077	33,844	34,406	33,909	1%	403%
Total Renewals	525,187	528,356	536,249	544,600	564,614	-1%	-7%
Renewals as % of total ckos	30%	30%	30%	31%	30%		

Main Library closed mid-10/11 for renovations and reopened July 2015.
The temporary JSB operated from 4/11 - 6/15
East Regional opened late May 2015 and Broussard and Youngsville closed at that time.

People Checking Out Items	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (cu	% Change urr vs prev)	% Change (5 years)
Main (reopened 7/2015)	-	-	25,530	-	-		
JSB (closed 6/2015)	-	-	19,501	37,687	41,335		-100%
Warehouse	-	-	2,131	4,008	4,042		-100%
Outreach	-	-	821	852	877		-100%
subtotal - Main	-	-	47,983	42,547	46,254		-100%
Broussard (closed 6/2015)	-	-	3,098	7,847	8,534		-100%
Butler	-	-	81	65	78		-100%
Chenier	-	-	4,751	5,284	6,228		-100%
Duson	-	-	2,720	2,591	2,927		-100%
East Regional (opened 6/2015)	-	-	17,041	-	-		
Milton	-	-	6,385	7,517	7,940		-100%
North Regional	-	-	36,311	38,230	41,708		-100%
Scott	-	-	9,587	10,392	10,087		-100%
South Regional	-	-	113,994	126,517	133,433		-100%
Youngsville (closed 6/2015)	-	-	7,015	14,466	14,861		-100%
subtotal - Branches	-	-	200,983	212,909	225,796		-100%
Checked out from locations	-	-	248,966	255,456	272,050		-100%
% total ckos	0%	0%	69%	74%	80%		
Checked out electronically	137,931	127,527	112,315	89,155	66,433	8%	108%
% total ckos	100%	100%	31%	26%	20%		
Grand Total	137,931	127,527	361,281	344,611	338,483	8%	-59%

Circulation By Type - System Wide	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Adult Fiction Books	255,304	259,486	271,776	288,468	309,414	-2%	-17%
Adult Non-Fiction Books	184,928	175,016	163,121	165,620	173,297	6%	7%
subtotal - Adult Books	440,232	434,502	434,897	454,088	482,711	1%	-9%
Juvenile Fiction Books	391,205	372,943	365,873	348,149	362,290	5%	8%
Juvenile Non-Fiction Books	104,047	97,558	98,474	92,229	95,125	7%	9%
subtotal - Juv Books	495,252	470,501	464,347	440,378	457,415	5%	8%
Subtotal - Physical books	935,484	905,003	899,244	894,466	940,126	3%	0%
Subtotal - Electronic books	142,513	136,764	122,928	105,781	85,097	4%	67%
Total Books (all formats)	1,077,997	1,041,767	1,022,172	1,000,247	1,025,223	3%	5%
Periodicals - (physical)	11,715	9,158	11,103	12,561	11,983	28%	-2%
Periodicals - (electronic)	8,566	10,896	5,744	9,010	5,594	-21%	53%
Total Periodicals (all formats)	20,281	20,054	16,847	1,459	1,111	1%	1725%
Music audio	47,218	55,916	63,976	75,144	88,542	-16%	-47%
Spoken audiobooks	32,182	33,606	37,925	39,738	42,204	-4%	-24%
Electronic audiobooks	42,412	35,968	25,161	17,791	13,019	18%	226%
Subtotal - Audiobooks	74,594	69,574	63,086	57,529	55,223	7%	35%
Total Audio (all formats)	121,812	125,490	127,062	132,673	143,765	-3%	-15%
DVD (VHS) video	526,541	569,663	588,556	607,533	649,941	-8%	-19%
Streaming video	286	589	715	456	-	-51%	
Total Video	526,827	570,252	589,271	607,989	649,941	-8%	-19%
CD-ROMS & Games	9,166	9,717	10,973	15,661	19,909	-6%	-54%
Baskets	1,164	1,337	2,909	3,964	4,505	-13%	-74%
ILLs	1,410	2,514	2,154	2,673	2,986	-44%	-53%
Bulk loans	-	-	-	-	-		
Other items	2,574	3,852	5,063	6,637	7,491	-33%	-66%
Grand Total	1,758,657	1,771,131	1,771,388	1,764,666	1,847,440	-1%	-5%

% of total circulation	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13
Adult Fiction Books	14.52%	14.65%	15.34%	16.35%	16.75%
Adult Non-Fiction Books	10.52%	9.88%	9.21%	9.39%	9.38%
subtotal - Adult Books	25.03%	24.53%	24.55%	25.73%	26.13%
Juvenile Fiction Books	22.24%	21.06%	20.65%	19.73%	19.61%
Juvenile Non-Fiction Books	5.92%	5.51%	5.56%	5.23%	5.15%
subtotal - Juv Books	28.16%	26.57%	26.21%	24.96%	24.76%
Subtotal - Physical books	53.19%	51.10%	50.76%	50.69%	50.89%
Subtotal - Electronic books	8.10%	7.72%	6.94%	5.99%	4.61%
Total Books (all formats)	61.30%	58.82%	57.70%	56.68%	55.49%
Periodicals - (physical)	0.67%	0.52%	0.63%	0.71%	0.65%
Periodicals - (electronic)	0.49%	0.62%	0.32%	0.51%	0.30%
Periodicals	1.15%	1.13%	0.95%	0.08%	0.06%
Music audio	2.68%	3.16%	3.61%	4.26%	4.79%
Spoken audiobooks	1.83%	1.90%	2.14%	2.25%	2.28%
Electronic audiobooks	2.41%	2.03%	1.42%	1.01%	0.70%
Subtotal - Audiobooks	4.24%	3.93%	3.56%	3.26%	2.99%
Total Audio (all formats)	6.93%	7.09%	7.17%	7.52%	7.78%
DVD (VHS) video	29.94%	32.16%	33.23%	34.43%	35.18%
Streaming video	0.02%	0.03%	0.04%	0.03%	0.00%
Total Video	29.96%	32.20%	33.27%	34.45%	35.18%
CD-ROMS & Games	0.52%	0.55%	0.62%	0.89%	1.08%
Baskets	0.07%	0.08%	0.16%	0.22%	0.24%
ILLs	0.08%	0.14%	0.12%	0.15%	0.16%
Bulk loans	0.00%	0.00%	0.00%	0.00%	0.00%
Other items	0.15%	0.22%	0.29%	0.38%	0.41%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

	F)/ 4 C /4 7	FV 4 F /4 C	57.4.4.4.5	EV 42 /4 4	FV 42 /42	% Change	% Change
Electronic usage	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	(curr vs prev)	(5 years)
E-collection							
E-audio checkout	42,412	35,968	25,161	17,791	13,019	18%	226%
E-music checkout	-	-	-	-	-		
E-video checkout	286	589	715	456	-	-51%	
E-book checkout	142,513	136,764	122,409	105,090	83,918	4%	70%
Proj Gutenberg checkouts	-	-	519	691	1,179		-100%
E-periodical checkout	8,566	10,896	5,744	9,010	5,594	-21%	53%
Total electronic checkouts	193,777	184,217	154,548	133,038	103,710	5%	87%
New Registrations	3,166	2,893	2,959	3,443	4,053	9%	-22%
E-book catalog searches	504,866	882,714	611,549	583,768	473,919	-43%	7%
E-collection holds placed	97,783	79,881	43,471	36,260	26,477	22%	269%
Database use	213,899	226,445	194,107	169,635	104,966	-6%	104%
Visits to website	615,878	901,909	708,835	663,817	659,661	-32%	-7%
Online catalog (web product)							
Patron visits	-	-	545,136	563,183	612,234		-100%
Searches	-	438	1,600,720	1,360,656	1,884,198	-100%	-100%
Holds placed	-	-	139,765	153,828	166,085		-100%
Mobile app (LPL Mobile)							
total users (sessions)	105,091	115,687	99,670	24,917	93,350	-9%	13%
total checkouts	3,593	4,019	2,730	1,815	1,098	-11%	227%
catalog searches using app	1,069,547	1,334,765	1,252,076	569,561	498,941	-20%	114%
Total catalog searches	1,574,413	2,217,917	3,464,345	-	-	-29%	

						% Change	% Change
New Library Cards	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 ((curr vs prev)	(5 years)
Main (reopened 7/2015)	5,222	5,253	1,390	-	-	-1%	
JSB (closed 6/2015)	-	-	447	2,019	2,064		-100%
Warehouse	-	-	-	-	-		
Outreach	9	7	8	7	5	29%	80%
subtotal - Main	5,231	5,260	1,845	2,026	2,069	-1%	153%
Broussard (closed 6/2015)	-	-	94	289	335		-100%
Butler	16	6	10	18	21	167%	-24%
Chenier	332	347	400	479	505	-4%	-34%
Duson	135	85	97	121	170	59%	-21%
East Regional (opened 6/2015)	2,044	1,809	962	-	-	13%	
Milton	69	60	72	91	131	15%	-47%
North Regional	1,444	1,517	1,532	1,359	1,673	-5%	-14%
Scott	258	223	214	285	220	16%	17%
South Regional	4,173	4,056	4,729	4,838	5,048	3%	-17%
Youngsville (closed 6/2015)	-	-	99	423	377		-100%
subtotal - Branches	8,471	8,103	8,209	7,903	8,480	5%	0%
Grand Total	13,702	13,363	10,054	9,929	10,549	3%	30%

Library Visitors (to a facility)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	347,594	340,996	118,294	-	-	2%	
JSB (closed 6/2015)	-	-	136,631	226,914	215,392		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	811	852	877		-100%
subtotal - Main	347,594	340,996	255,736	227,766	216,269	2%	61%
Broussard (closed 6/2015)	-	-	12,101	27,575	28,914		-100%
Butler	2,848	2,224	2,152	2,787	3,083	28%	-8%
Chenier	33,572	43,144	38,366	39,781	37,210	-22%	-10%
Duson	20,157	14,147	21,633	19,227	20,810	42%	-3%
East Regional (opened 6/2015)	103,165	81,124	34,576	-	-	27%	
Milton	28,213	28,556	24,336	28,784	31,298	-1%	-10%
North Regional	116,076	113,013	105,957	103,087	110,410	3%	5%
Scott	36,049	39,219	36,275	37,682	38,119	-8%	-5%
South Regional	293,437	298,853	312,296	325,352	326,063	-2%	-10%
Youngsville (closed 6/2015)	-	-	17,339	34,067	35,852		-100%
subtotal - Branches	633,517	620,280	605,031	618,342	631,759	2%	0%
Grand Total	981,111	961,276	860,767	846,108	848,028	2%	16%

Patron Questions	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	54,612	49,613	12,905	-	-	10%	
JSB (closed 6/2015)	-	-	7,807	14,632	15,761		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	54,612	49,613	20,712	14,632	15,761	10%	247%
Broussard (closed 6/2015)	-	-	1,388	2,407	2,231		-100%
Butler	-	-	-	-	-		
Chenier	5,781	7,817	7,965	9,507	7,960	-26%	-27%
Duson	2,476	1,777	2,477	2,734	2,187	39%	13%
East Regional (opened 6/2015)	27,237	29,505	11,733	-	-	-8%	
Milton	1,694	1,683	3,487	1,576	1,570	1%	8%
North Regional	17,309	20,483	17,869	24,343	28,584	-15%	-39%
Scott	1,477	1,867	1,756	1,738	1,458	-21%	1%
South Regional	58,204	54,750	53,707	58,859	48,307	6%	20%
Youngsville (closed 6/2015)	-	-	1,687	2,581	2,546		-100%
subtotal - Branches	114,178	117,882	102,069	103,745	94,843	-3%	20%
Asked in person/phone	168,790	167,495	122,781	118,377	110,604	1%	53%
% total ckos	100%	99%	100%	100%	100%	0%	0%
Asked electronically	820	1,122	507	489	477	-27%	72%
% total ckos	0%	1%	0%	0%	0%	-27%	13%
Grand Total	169,610	168,617	123,288	118,866	111,081	1%	53%

Use of Library Computers						% Change	% Change
(sessions)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (curr vs prev)	(5 years)
Main (reopened 7/2015)	166,320	209,570	68,405	-	-	-21%	
JSB (closed 6/2015)	-	-	60,398	98,659	101,899		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	166,320	209,570	128,803	98,659	101,899	-21%	63%
Broussard (closed 6/2015)	-	-	3,059	7,033	7,263		-100%
Butler	3,759	2,296	1,441	2,909	3,673	64%	2%
Chenier	22,873	23,214	24,683	27,258	28,462	-1%	-20%
Duson	8,513	6,238	8,038	7,894	7,562	36%	13%
East Regional (opened 6/2015)	33,312	39,151	15,348	-	-	-15%	
Milton	3,388	3,299	4,066	3,328	3,102	3%	9%
North Regional	54,106	71,926	56,583	60,380	59,318	-25%	-9%
Scott	11,810	12,620	11,865	12,857	13,913	-6%	-15%
South Regional	97,726	139,384	128,011	134,083	135,913	-30%	-28%
Youngsville (closed 6/2015)	-	-	4,165	7,723	7,188		-100%
subtotal - Branches	235,487	298,128	257,259	263,465	266,394	-21%	-12%
Grand Total	401,807	507,698	386,062	362,124	368,293	-21%	9%

	FV 4.C /4.7	FV 4F /4C	FV 4 4 /4 F	EV 12/14	EV 42/42 /	% Change	% Change
Programs	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 ((curr vs prev)	(5 years)
Children's							
Number of programs	1,531	1,201	935	747	807	27%	90%
Attendance	49,566	42,196	30,370	26,148	26,956		
Avg attendance/prog	32.37	35.13	32.48	35.00	33.40	-8%	-3%
Teens							
Number of programs	425	314	186	152	148	35%	187%
Attendance	7,936	3,287	2,443	3,184	2,100		
Avg attendance/prog	18.67	10.47	13.13	20.95	14.19	78%	32%
Adult							
Number of programs	846	718	377	306	342	18%	147%
Attendance	8,715	8,294	7,662	8,964	6,860		
Avg attendance/prog	10.30	11.55	20.32	29.29	20.06	-11%	-49%
Grand Total							
Number of programs	2,802	2,233	1,498	1,205	1,297	25%	116%
Attendance	66,217	53,777	40,475	38,296	35,916		
Avg attendance/prog	23.63	24.08	27.02	31.78	27.69	-2%	-15%

						% Change	% Change
Computer Usage (Users)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	(curr vs prev)	(5 years)
Main (reopened 7/2015)	45,617	45,588	14,843	-	-	0%	
JSB (closed 6/2015)	-	-	16,330	25,420	23,723		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	45,617	45,588	31,173	25,420	23,723	0%	92%
D 1/1 15/2015)			4 420	2.266	2 272		4.000/
Broussard (closed 6/2015)	-	-	1,138	2,366	2,373		-100%
Butler	784	428	366	703	593	83%	32%
Chenier	6,298	6,295	7,571	7,421	7,823	0%	-19%
Duson	1,371	1,166	1,708	1,853	1,686	18%	-19%
East Regional (opened 6/2015)	12,361	10,829	4,273	-	-	14%	
Milton	630	768	914	922	1,054	-18%	-40%
North Regional	19,413	22,026	21,287	22,433	21,597	-12%	-10%
Scott	3,521	3,737	3,784	3,825	3,703	-6%	-5%
South Regional	31,878	37,119	42,504	44,211	42,849	-14%	-26%
Youngsville (closed 6/2015)	-	-	1,625	3,075	2,721		-100%
subtotal - Branches	76,256	82,368	85,170	86,809	84,399	-7%	-10%
Grand Total	121,873	127,956	116,343	112,229	108,122	-5%	13%

Renewals done via Online Catalog	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
			-				(5 / 54.5)
Main (reopened 7/2015)	138,687	132,234	32,446	-	-	5%	
JSB (closed 6/2015)	-	-	27,296	44,371	53,634		-100%
Warehouse	-	-	36	517	346		-100%
Outreach	3	16	-	-	-	-81%	
subtotal - Main	138,690	132,250	59,778	44,888	53,980	5%	157%
Broussard (closed 6/2015)	-	-	5,177	8,259	8,308		-100%
Butler	65	84	34	7	-	-23%	
Chenier	2,791	2,880	2,884	2,833	3,494	-3%	-20%
Duson	1,219	925	1,426	1,564	2,304	32%	-47%
East Regional (opened 6/2015)	33,456	33,472	22,973	-	-	0%	
Milton	5,018	5,764	6,424	7,855	8,775	-13%	-43%
North Regional	25,119	26,839	52,121	50,664	51,709	-6%	-51%
Scott	9,897	8,999	8,995	9,022	9,805	10%	1%
	•	•	•	·	•		
South Regional	124,317	132,806	211,992	210,654	205,438	-6%	-39%
Youngsville (closed 6/2015)	-	-	9,265	19,975	21,423		-100%
subtotal - Branches	201,882	211,770	321,291	310,833	311,256	-5%	-35%
Grand Total	340,572	344,019	381,069	355,721	365,236	-1%	-7%

Renewals done via Phone Notification system	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	13,171	16,259	-	-	-	-19%	
JSB (closed 6/2015)	-	-	-	8,282	11,134		-100%
Warehouse	-	-	-	-	83		-100%
Outreach	-	-	-	-	3		-100%
subtotal - Main	13,171	16,259	-	8,282	11,220	-19%	17%
Broussard (closed 6/2015)	-	-	-	1,112	1,523		-100%
Butler	-	-	-	2	25		-100%
Chenier	-	-	-	1,044	2,434		-100%
Duson	-	-	-	316	245		-100%
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	563	834		-100%
North Regional	-	-	-	8,102	9,831		-100%
Scott	-	-	-	2,874	3,803		-100%
South Regional	-	-	-	28,094	39,258		-100%
Youngsville (closed 6/2015)	-	-	-	1,577	2,995		-100%
subtotal - Branches	-	-	-	43,684	60,948		-100%
Grand Total	13,171	16,259	-	51,966	72,168	-19%	-82%

					% Change	% Change
Wifi Sessions	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (curr vs prev)	(5 years)
Main (reopened 7/2015)	52,358	48,142	14,269	-	- 9%	
JSB (closed 6/2015)	-	-	8,733	-	-	
Warehouse	-	-	-	-	-	
Outreach	-	-	-	-	-	
subtotal - Main	52,358	48,142	23,002	-	- 9%	
Broussard (closed 6/2015)	-	_	3,216	-	-	
Butler	7,464	7,959	6,309	-	6%	
Chenier	7,874	9,224	8,333	-	15%	
Duson	2,436	2,520	2,274	-	3%	
East Regional (opened 6/2015)	14,181	11,782	4,472	-	- 20%	
Milton	2,380	2,168	1,893	-	- 10%	
North Regional	14,328	14,093	13,066	-	- 2%	
Scott	6,287	6,561	5,217	-	4%	
South Regional	49,236	49,300	47,637	-	- 0%	
Youngsville (closed 6/2015)	-	-	1,825	-	-	
subtotal - Branches	104,186	103,607	94,242	-	- 1%	
Grand Total	156,544	151,749	117,244	-	- 3%	

5 D.L.	EV 4 C /4 7	EV 4 E /4 C	5)/44/45	EV 42 /4 4	EV 42 /42 /	% Change	% Change
Faxes sent by Public	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 ((curr vs prev)	(5 years)
Main (reopened 7/2015)	1,936	1,646	474	-	-	18%	
JSB (closed 6/2015)	-	-	583	998	790		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	1,936	1,646	1,057	998	790	18%	145%
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	718	633	200	-	-	13%	
Milton	-	-	-	-	-		
North Regional	1,314	1,096	957	162	-	20%	
Scott	-	-	-	-	-		
South Regional	1,219	1,238	1,227	230	-	-2%	
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	3,251	2,967	2,384	392	-	10%	
Grand Total	5,187	4,613	3,441	1,390	790	12%	557%

Tests Proctored	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (% Change curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	157	126	25			25%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	157	126	25	-	-	25%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	-	-	-	-	-		
Milton	-	-	-	-	-		
North Regional	-	10	11	29	34	-100%	-100%
Scott	-	-	-	-	-		
South Regional	372	344	404	405	326	8%	14%
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	372	354	415	434	360	5%	3%
Grand Total	529	480	440	434	360	10%	47%

Drive Thru Users	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (% Change curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	4,958	3,801	954	-	-	30%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	4,958	3,801	954	-	-	30%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	7,633	4,404	2,691	-	-	73%	
Milton	-	-	-	-	-		
North Regional	3,578	4,423	4,121	4,602	5,226	-19%	-32%
Scott	-	-	-	-	-		
South Regional	10,859	11,218	12,446	13,288	12,783	-3%	-15%
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	22,070	20,045	19,258	17,890	18,009	10%	23%
Grand Total	27,028	23,846	20,212	17,890	18,009	13%	50%

Items checked out via Drive Thru Window	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	-	54	2,384	-	-	-100%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	-	54	2,384	-	-	-100%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	-	24	3,431	-	-	-100%	
Milton	-	-	-	-	-		
North Regional	-	-	10,575	10,758	11,035		-100%
Scott	-	-	-	-	-		
South Regional	-	71	27,355	30,969	31,606	-100%	-100%
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	-	95	41,361	41,727	42,641	-100%	-100%
Grand Total	-	149	43,745	41,727	42,641	-100%	-100%

Meeting room uses (excludes Study Rooms)	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	% Change (curr vs prev)	% Change (5 years)
Main (reopened 7/2015)	2,303	1,720	368	-	-	34%	
JSB (closed 6/2015)	-	-	-	-	16		-100%
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	2,303	1,720	368	-	16	34%	14294%
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	645	518	163	-	-	25%	
Milton	-	-	-	-	-		
North Regional	375	369	479	487	346	2%	8%
Scott	-	-	-	-	-		
South Regional	1,714	1,694	1,562	1,368	1,266	1%	35%
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	2,734	2,581	2,204	1,855	1,612	6%	70%
Grand Total	5,037	4,301	2,572	1,855	1,628	17%	209%

						% Change	% Change
Study Room Uses	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13 (d	curr vs prev)	(5 years)
Main (reopened 7/2015)	15,017	12,819	2,382	-	-	17%	
JSB (closed 6/2015)	-	-	-	-	-		
Warehouse	-	-	-	-	-		
Outreach	-	-	-	-	-		
subtotal - Main	15,017	12,819	2,382	-	-	17%	
Broussard (closed 6/2015)	-	-	-	-	-		
Butler	-	-	-	-	-		
Chenier	-	-	-	-	-		
Duson	-	-	-	-	-		
East Regional (opened 6/2015)	3,457	2,728	766	-	-	27%	
Milton	-	-	-	-	-		
North Regional	2,134	1,978	1,492	1,120	1,259	8%	69%
Scott	-	-	-	-	-		
South Regional	8,112	7,798	8,092	7,385	7,046	4%	15%
Youngsville (closed 6/2015)	-	-	-	-	-		
subtotal - Branches	13,703	12,504	10,350	8,505	8,305	10%	65%
Grand Total	28,720	25,323	12,732	8,505	8,305	13%	246%